

RECALL H484 – I-PACE TRACTION BATTERY THERMAL OVERLOAD – ELEVATED RISK

SAFETY RECALL H484 – I-PACE TRACTION BATTERY THERMAL OVERLOAD – ELEVATED RISK

AFFECTED MODELS	19-20MY I-PACE
VOLUME AFFECTED	US 269 CA 86
REPAIR	Battery packs containing cells manufactured on or before 31 May 2018 are exposed to multiple technical issues that have shown to contribute to an elevated risk of thermal overload. The packs from this period have a greater propensity for short circuits in the battery cells which generates heat build-up and will, where the battery state of charge (SOC) is greater than circa 85% trigger thermal overload. Vehicles already modified through safety recall H441 are less likely to experience thermal overload but to remove all doubt for this population, this safety recall is being undertaken. Affected vehicles are flagged in the warranty portal and require a complete EV battery replacement or a recall repurchase.
REPAIR TIME	6.8 hrs + DIDO
CAMPAIGN LAUNCH	Retailer Notification Bulletin initially published March 8th, 2024. The repair bulletin was published on June 11th, 2024.
NOTES	Initial Battery replacements have commenced on specific vehicles. Battery supply is blocked as supply is very constrained with supply lead times of several months. Orders will be placed by JLR on behalf of retailers and released case-by-case pending availability and following conclusion of the Consumer Affairs (CA) - client agreement on vehicle repurchase or repair remedy. Clients should continue to work with their CA representatives to agree a remedy. Vehicles being repurchased will be collected from retailers for battery recycling and vehicle disposal.