



IMPORTANT: Safety Recall

SAFETY – RECALL – 24003 (24V-181 / TC2024-156)

Dear Final Stage Manufacturer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Spartan Fire, LLC has decided that a defect which relates to motor vehicle safety exists in certain model year 2023-2024 Metro Star, 2023-2024 Gladiator, 2024 FC-94, 2024 KME Panther, and 2024 Commercial model Emergency Response Fire Apparatus vehicles.

What is the defect?

The Multiplex HC 1.7 Node may not shut off the output pin if there is a short circuit in the vehicle wiring or other devices installed on the vehicle. This defect could result in heat related damage or fire. There will be no warning preceding the failure.

Corrective Action:

Update the Multiplex HC 1.7 Node/s, free of charge. The repair should take approximately ten (10) minutes/Node to complete. Complete the work per instructions in the service bulletin.

What should the final stage manufacturer do?

On the attached document, you will find a list of chassis cabs Spartan has sold to you. If you agree the identified chassis, contains a safety defect, you are reminded of your responsibility to notify the National Highway Traffic Safety Administration (NHTSA) in accordance with 49CFR573. **It is a violation of federal regulation to sell a vehicle subject to a safety recall without the recall first being remedied.**

Contact Spartan Fire, LLC Customer Product Support group to have the work scheduled and completed at no charge to you or our mutual customer.

If you have completed this remedy prior to receiving this letter, please notify and contact Spartan Central Service at chawarinvsb@spartanmotors.com.

What will Spartan Fire, LLC do?

Spartan Fire, LLC will identify work with you and affected owners to identify a service center near you and schedule the work to be completed.

For questions regarding warranty claims, please call **1-800-867-6478**.



We regret any inconvenience this situation may cause. Spartan is committed to customer safety and satisfaction.

Sincerely,