



PU-24-90-32-01

03/01/2024

Frequently Asked Questions (FAQs) for Safety Recall 24-90-32-01: Airbag Telltale Light May Not Illuminate in Case of a Malfunction.

Q1) Which vehicles are involved?

A1) Faraday Future has decided that a defect which relates to motor vehicle safety exists in certain 2023 model year FF 91 2.0 Alliance vehicles.

Q2) What is the issue or condition?

A2) A software issue exists in certain of these vehicles which would cause the Airbag Control Unit (ACU) communications fault to not illuminate the airbag malfunction indicator lamp. As a result, an ACU communications fault would not illuminate the airbag light to indicate a problem to the driver.

Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?

A3) Loss of communication with the ACU will not illuminate the Airbag telltale light. There will be no indication to the driver that there may be an issue with the airbag system.

Q4) What is the remedy/repair?

A4) FF will update the software in the vehicle's iHUB module. The software update can also be performed remotely using wireless over-the-air technology (OTA).

Q5) What is the safety risk? Is the vehicle safe to drive?

A5) A driver might not be warned of an ACU loss of communication fault which might indicate a problem with airbag deployment. If airbags do not deploy appropriately in a crash, there is an increased risk of injury in that crash.

Q6) Does the owner have to pay for this remedy/repair?

A6) No, this inspection/repair will be done at no cost to the customer.

Q7) Is the remedy/repair available now?

A7) Yes, FF will notify affected vehicle owners that their vehicle is included in this recall and the repair is available.

Q8) What should owners do until recall repairs can be completed? Are there any special instructions?

A8) If special instructions are provided, they will be included in the notification letters to customers.

Q9) How can owners check to see if their vehicle is involved in this recall action?

A9) FF will notify all owners who own a vehicle involved in this recall by mail, email and phone. Owners may also contact FF Service Support by calling 1-877-FF-HELPU (1-877-334-3578) or by email: ServiceSupport@ff.com. Additionally, customers can visit NHTSA's website at <https://vinrcl.safercar.gov/vin/>