

## I-PACE RECALLS

| SAFETY RECALL H484 – I-PACE TRACTION BATTERY THERMAL OVERLOAD – ELEVATED RISK |  |
|---|--|
| AFFECTED MODELS   | 19MY I-PACE  |
| VOLUME AFFECTED   | US 258 CA 84   |
| REPAIR  | Battery packs manufactured between March 1, 2018, and May 31, 2018, are exposed to multiple technical issues shown to contribute to an elevated risk of thermal overload. Vehicles already modified through safety recall H441 are less likely to experience thermal overload but to remove all doubt for this population, this safety recall is being undertaken. Affected vehicles will require a complete EV battery replacement. |
| REPAIR TIME   | 6.5 hrs + DIDO   |
| CAMPAIGN LAUNCH   | Retailer Notification Bulletin initially published March 8th, 2024. Version 3 published March 13 <sup>th</sup> , 2024<br>A repair bulletin will be published when complete repair information and required parts are available. Target TBA   |
| NOTES   | Please refer to the warranty portal to identify affected vehicles. As directed in version 3 of the H484 bulletin, no battery cell replacements should be carried out at this time on any vehicle included in this campaign. Consequently, any TA raised for an EV module replacement on an affected vehicle will now be held pending H484 repair availability..  |

| SAFETY RECALL H475 – REAR LAMP DOUBLE TICK TOCK |  |
|---|--|
| AFFECTED MODELS                                 | 21-24MY I-PACE   |
| VOLUME AFFECTED                                 | US 2015 CA 219   |
| REPAIR  | A concern has been identified on vehicles where the electrical loads should make the double speed tick-tock and tell-tale flash at double rate in an electrical failed state. The absence of warning of electrical failure of the rear turn signal indicator may result in the driver being unaware of a failure. An update to the Car Configuration File (CCF) is required. |
| REPAIR TIME                                     | 0.2 hrs + DIDO   |
| CAMPAIGN LAUNCH                                 | Launched March 14th, 2024  |
| NOTES   | Please refer to the warranty portal for affected vehicles and in BBSS to identify affected vehicles in inventory which must be repaired before sale and delivery.<br>Sold vehicles must be repaired at the next service visit.<br><b>As of April 1st, 246 new affected vehicles open in this recall are in retailer inventory.</b>   |