

STOP SALE NOTICE



SERVICE CAMPAIGN: 001069

FR ID: 210-1734

February 9, 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

Pursuant to Federal Motor Vehicle Safety Act; 49 CFR Part 573.11; this notice shall serve as a formal

SAFETY RECALL - STOP SALE NOTIFICATION

2023-2024 COACHMEN CONCORD CN321DSF CLASS C MOTORHOMES

Forest River has decided that a safety defect exists in certain 2023-2024 Coachmen Concord CN321DSF Class C Motorhome Recreational Vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River is issuing a Stop Sale Notice effective immediately.

Please access your Home Page on Dealer Connect to verify if your Dealership has units in stock that are subject to this recall. Enter the Service Campaign number referenced above in the “Campaign Search” field, click on the “Campaign ID Number”. Next, select “MY VINS”. Not all Dealers have units in stock that are affected by this recall.

DEFECT/NONCOMPLIANCE:

The lower control arm brackets that are part of the air ride suspension kit, may fracture the welds and fail. This condition may allow the rear axle to rotate upon braking and accelerating. Further, the axle may detach from the vehicle.

EVALUATION OF RISK:

If the lower control arm bracket(s) break, this may lead to rear axle rotation upon acceleration or braking. This condition may also allow the rear axle to detach from the vehicle. These conditions may lead to loss of vehicle control and may lead to a crash.

SERVICE PROCEDURE:

The Remedy is currently under development.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8602