CUSTOMER SERVICE

## RECALL & UPS

SAFETY RECALL H468 – TRACTION BATTERY BUSBAR FIXINGS	
AFFECTED MODELS	19-20MY I-PACE
VOLUME AFFECTED	2 US ONLY
REPAIR	A concern has been identified where the fasteners for the battery module to module electrical connecting busbars may not be sufficiently secure, which under some circumstances could result in arcing at the busbar to module connection point. Arcing will generate heat which may lead to a thermal overload condition. Retailers will need to inspect the fixings and replace/repair as required.
REPAIR TIME	Repair time circa. >16 hrs.
CAMPAIGN LAUNCH	Retailer admin bulletin issued on February 22nd, 2024
NOTES	Please refer to the warranty portal to identify affected vehicles and repair before release at the next earliest opportunity.  Clients will be notified via mail on or before March 28th, 2024

UPDATE PRIOR TO SALE N871 RIGHTHAND SIDE LOWER A-PILLAR BOLT	
AFFECTED MODELS	24MY 7-seater Discovery Sport ONLY
VOLUME AFFECTED	
REPAIR	A concern has been identified where the right-side lower A-Pillar bolt may not have been tightened to the specified torque. In this state the body structure may not perform as intended in the event of an accident.
REPAIR TIME	0.6 hrs. + DIDO
CAMPAIGN LAUNCH	February 29th, 2024
NOTES	41 affected vehicles (39 US 2 CAN) are in new unsold retailer inventory. These must not be retailed until repaired. The balance of the affected population will be held and repaired in the ports of entry.  Please refer to the warranty portal to identify affected vehicles which must not be sold or delivered until the repair has been completed.