

RECALL N778 – REAR SURROUND CAMERA BEZEL – WATER INGRESS

SAFETY RECALL N778 – REAR SURROUND CAMERA BEZEL – WATER INGRESS

AFFECTED MODELS	18–22MY L405 Range Rover and L494 Range Rover Sport
VOLUME AFFECTED	US 58,729 CAN 9,463
REPAIR	A concern has been identified where the reversing camera may display a poor image or no image at all because of water ingress into the camera housing/bezel. Lack of display of the rear camera image may result in the driver being unaware of objects or pedestrians behind the vehicle increasing the risk of an accident. The rear camera will be removed, inspected, replaced if the inspection fails and reinstalled with a new seal.
REPAIR TIME	0.6 hrs. + DIDO
CAMPAIGN LAUNCH	A repair bulletin published on February 22nd, 2024, for 18-22MY Range Rover only. The bulletin will be re-issued to add the Range Rover Sport repair when the additional Nitto foam seals required for that model are available to be ordered by retailers. Timing is estimated to be early May. As re-iterated in the associated Aftersales Bulletins NAS24.04.002, & NAS24.04.003, Range Rover Sport vehicles <u>must not be repaired</u> until the bulletin is re-issued with that specific repair instruction. Some Range Rover Sport vehicles have been claimed in error and are subject to review, charge back and additional repair.
NOTES	Clients were notified via mail before March 8th, 2024. Range Rover Sport clients will receive a 2nd notification after the repair has been published.