

08 RECALL N778 & H484

SAFETY RECALL N778 – REAR SURROUND CAMERA BEZEL – WATER INGRESS	
AFFECTED MODELS	18–22MY L405 Range Rover and L494 Range Rover Sport
VOLUME AFFECTED	US 58,729 CAN 9,463
REPAIR	A concern has been identified where the reversing camera may display a poor image or no image at all because of water ingress into the camera housing/bezel. Lack of display of the rear camera image may result in the driver being unaware of objects or pedestrians behind the vehicle increasing the risk of an accident. The rear camera will be removed, inspected, replaced if the inspection fails and reinstalled with a new seal.
REPAIR TIME	0.6 hrs. + DIDO
CAMPAIGN LAUNCH	A repair bulletin published on February 22nd, 2024, for 18-22MY Range Rover only The bulletin will be re-issued to add the Range Rover Sport when the additional Nitto foam seals required for that model are available to be ordered by retailers. Timing is estimated to be early May. As re-iterated in the associated Aftersales Bulletin NAS24.04.002, Range Rover Sport vehicles <u>must not be repaired</u> until the bulletin is re-issued with that specific repair instruction. Some Range Rover Sport vehicles have been claimed in error and are subject to review, charge back and additional repair.
NOTES	Clients were notified via mail before March 8th, 2024. Range Rover Sport clients will receive a 2nd notification once the repair has been published.

SAFETY RECALL H484 – I-PACE TRACTION BATTERY THERMAL OVERLOAD – ELEVATED RISK	
AFFECTED MODELS	19MY I-PACE
VOLUME AFFECTED	US 258 CA 84
REPAIR	Battery packs manufactured between March 1, 2018, and May 31, 2018, are exposed to multiple technical issues shown to contribute to an elevated risk of thermal overload. Vehicles already modified through safety recalls H441, H459 or H471, are less likely to experience thermal overload but to remove all doubt for this population, this safety recall is being undertaken. Affected vehicles are flagged in the warranty portal and require a complete EV battery replacement.
REPAIR TIME	6.5 hrs + DIDO
CAMPAIGN LAUNCH	Retailer Notification Bulletin initially published March 8th, 2024. Version 3 published March 13th, 2024 A full repair bulletin will be published when complete repair information and required parts are available. These have a long lead time with availability TBA
NOTES	As directed in version 3 of the H484 bulletin, any affected vehicle that flags a traction battery fault following completion of recalls H441, H459, or H471, must not have any battery module replacements carried out at this time Any TA raised for an EV module replacement on any vehicle affected by H484 are being held pending that repair availability. Clients were mailed an interim notification letter on April 24th, 2024 Regional webinars are being arranged to brief retailers on additional client communications.