

STOP SALE NOTICE



SERVICE CAMPAIGN: 001054

FR ID: 225-1716

January 5, 2023

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

Pursuant to Federal Motor Vehicle Safety Act; 49 CFR Part 573.11; this notice shall serve as a formal

SAFETY RECALL - STOP SALE NOTIFICATION.

CERTAIN 2020-2024 – COACHMEN GALLERIA CLASS B MOTORHOMES

Forest River has decided that a safety defect exists in certain 2020-2024 Coachmen Galleria Class B Motorhome Recreational Vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River is issuing a Stop Sale Notice effective immediately.

Please access your Home Page on Dealer Connect to verify if your Dealership has units in stock that are subject to this recall. Enter the Service Campaign number referenced above in the “Campaign Search” field, click on the “Campaign ID Number”. Next, select “MY VINS”. Not all Dealers have units in stock that are affected by this recall.

DEFECT/NONCOMPLIANCE:

The battery boost cable is connected to a chassis lug provided by Mercedes. This lug was not to be used by body modifiers. In 2019, Mercedes added Electronic Power Steering to the 2X4 and 2023 all chassis were equipped with Electronic Power Steering that gets its main power from this lug. If our boost wiring shorts out it will shut down the vehicles power steering.

EVALUATION OF RISK:

If our boost wiring shorts out, it will shut down the vehicles power steering, which could result in a crash.

SERVICE PROCEDURE:

The remedy is still under development.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-6225