

IMPORTANT SAFETY RECALL

NHTSA Safety Recall: 24E-053

Date: 7/26/2024 VIA EMAIL

CUSTOMER/RESELLER NOTIFICATION

This Customer Notification is sent to you, the Customer/Reseller, in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

PowerStop has determined a noncompliance which relates to motor vehicle safety exists with its braided stainless-steel brake hoses. Following a thorough investigation, PowerStop has determined that these brake hoses fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 106 – Brake Hoses and could increase the risk of a crash.

As a result, PowerStop is conducting a safety recall. While PowerStop has not received any reports of injuries as a result of this product, the company is taking proactive steps to remove all part numbers that do not conform with FMVSS No. 106.

Our records indicate your company purchased one or more of the involved PowerStop brake hose products shipped between 02/1/19 and 06/14/24. If these products are still in your inventory, you must <u>not</u> sell or ship any part numbers (components and kits) listed in Exhibit A. It is a violation of federal law to sell any of the listed products covered by this recall. Please return all recalled product to PowerStop for full credit for product cost and shipping fees.

WHAT WE WILL DO

PowerStop will refund end customers the cost of the purchased PowerStop brake hoses as well as an additional fixed fee to reimburse the vehicle owner for the estimated cost of removal and replacement of these brake hoses.

In order to receive reimbursement for the purchased PowerStop brake hoses, the end customer must provide proof of purchase for PowerStop brake hoses included in this recall.

In order to receive an additional fixed reimbursement of \$250.00 for estimated cost of removal of PowerStop brake hoses and installing new brake hoses, the end customer must submit a valid receipt from the installer for the repair work or provide visual images of PowerStop brake hoses off the vehicle.

Please note: The request for the \$250.00 reimbursement for estimated labor costs related to brake hose replacement must be submitted within ninety (90) days from the time proof of purchase for the PowerStop brake hoses was submitted.

WHAT YOU SHOULD DO

In addition to immediately ceasing all selling and shipping of part numbers listed in Exhibit A, your company has the option of a) sending notification to your end customers who have purchased this product for their vehicle of either this letter or a summary of its contents, or b) provide PowerStop or our claims management partner, Sedgwick, with this list of end customers for us to contact and notify purchasers of these brake hoses directly. If you prefer to have Sedgwick handle communication to end customers on behalf of your company, please let your PowerStop account representative know, and they will provide the appropriate email address to do so.



The remedy program begins Friday, August 9th, 2024. At that time, end customers will be able to submit for reimbursement at the website listed below. **Please do not share the website URL with end customers until this date, since the submission form will not be live prior to Friday, August 9th, 2024.**

To register for reimbursement beginning Friday, August 9th, 2024, end customers can visit <u>www.powerstopbrakehoserecall.expertinquiry.com</u>. If end customers have questions about either reimbursement opportunity or the process, they may call 877-929-2577.

If you believe that PowerStop has failed to remedy the issue described above without charge and within 60 days of the date of this notice, you may contact the following:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E. Washington D.C. 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.nhtsa.gov.

Thank you for being a PowerStop customer/reseller. As we hope you can see from our actions being taken in this unfortunate situation, safety of our products is of the utmost importance to us for our customers and the ultimate users of our products. Thank you for your attention and cooperation in this matter.



EXHIBIT A

Brake Hoses						
BH00004	BH00052 BH00140					
BH00005	BH00055	BH00141				
BH00006	BH00060	BH00142				
BH00007	BH00067	BH00145				
BH00010	BH00071	BH00147				
BH00013	BH00072	BH00157				
BH00014	BH00073	BH00158				
BH00015	BH00074	BH00159				
BH00016	BH00075	BH00160				
BH00017	BH00076	BH00161				
BH00018	BH00077	BH00162				
BH00019	BH00078	BH00163				
BH00020	BH00079	BH00164				
BH00021	BH00080	BH00168				
BH00022	BH00081	BH00169				
BH00023	BH00082	BH00171				
BH00024	BH00086	BH00172				
BH00025	BH00087	BH00173				
BH00026	BH00088	BH00174				
BH00027	BH00095	BH00175				
BH00028	BH00096	BH00176				
BH00029	BH00098	BH00177				
BH00030	BH00102	BH00178				
BH00031	BH00103	BH00186				
BH00034	BH00104	BH00210				
BH00035	BH00105	BH00213				
BH00036	BH00108	BH00214				
BH00037	BH00109	BH00225				
BH00039	BH00111	BH00226				
BH00040	BH00112					
BH00041	BH00115					
BH00043	BH00116					
BH00045	BH00126					
BH00046	BH00127					
BH00047	BH00128					
BH00048	BH00129					
BH00049	BH00130					
BH00050	BH00133					
BH00051	BH00139					

Kits That Include Brake Hoses							
BBK-JK-003R	KCH11146-26	KCH11195	KCH11228-26	KCH11261	KCH11321		
BBK-JK-004R	KCH11147	KCH11195-26	KCH11232	KCH11261-36	KCH11321-26		
BBK-JL-002R	KCH11147-26	KCH11196	KCH11232-36	KCH11262	KCH11322		
BBK-JL-003R	KCH11148	KCH11196-26	KCH11233	KCH11262-26	KCH11322-26		
BBK-MUST-002F	KCH11148-26	KCH11198	KCH11233-26	KCH11263	KCH11325		
BBK-TOYO-001	KCH11154	KCH11198-26	KCH11234	KCH11263-36	KCH11325-36		
BBK-TOYO-002	KCH11154-26	KCH11199	KCH11234-36	KCH11265	KCH11326		
KCH11113	KCH11156	KCH11199-26	KCH11235	KCH11265-26	KCH11326-26		
KCH11113-26	KCH11156-26	KCH11200	KCH11235-36	KCH11266	KCH11329		
KCH11114	KCH11158	KCH11200-26	KCH11236	KCH11266-26	KCH11329-26		
KCH11114-26	KCH11158-26	KCH11201	KCH11236-26	KCH11267	KCH11330		
KCH11115	KCH11159	KCH11201-26	KCH11237	KCH11267-36	KCH11330-26		
KCH11115-26	KCH11159-26	KCH11202	KCH11237-26	KCH11268	KCH11331		
KCH11116	KCH11160	KCH11202-26	KCH11238	KCH11268-26	KCH11331-26		
KCH11116-26	KCH11160-26	KCH11203	KCH11238-26	KCH11269	KCH11335		
KCH11126	KCH11162	KCH11203-26	KCH11240	KCH11269-26	KCH11335-36		
KCH11126-26	KCH11162-26	KCH11205	KCH11240-26	KCH11271	KCH11336		
KCH11128	KCH11163	KCH11205-26	KCH11241	KCH11271-26	KCH11336-36		
KCH11129	KCH11163-26	KCH11206	KCH11241-26	KCH11275	KCH11337		
KCH11129-26	KCH11164	KCH11206-26	KCH11243	KCH11275-26	KCH11337-26		
KCH11130	KCH11164-26	KCH11214	KCH11243-26	KCH11276	KCH11338		
KCH11130-26	KCH11167	KCH11214-26	KCH11244	KCH11276-36	KCH11338-36		
KCH11131	KCH11167-26	KCH11215	KCH11244-36	KCH11281			
KCH11131-26	KCH11169	KCH11215-26	KCH11245	KCH11281-36			
KCH11132	KCH11169-26	KCH11216	KCH11245-36	KCH11282			
KCH11132-26	KCH11172	KCH11216-26	KCH11247	KCH11282-36			
KCH11133	KCH11172-26	KCH11217	KCH11248-36	KCH11311			
KCH11133-26	KCH11175	KCH11217-26	KCH11249	KCH11311-26			
KCH11134	KCH11175-26	KCH11218	KCH11249-36	KCH11311-36			
KCH11134-26	KCH11176	KCH11218-26	KCH11253	KCH11312			
KCH11136	KCH11176-36	KCH11219	KCH11253-26	KCH11312-36			
KCH11136-26	KCH11178	KCH11219-26	KCH11254	KCH11313			
KCH11137	KCH11184	KCH11224	KCH11254-36	KCH11313-36			
KCH11137-36	KCH11184-26	KCH11224-26	KCH11255	KCH11314			
KCH11142	KCH11191	KCH11226	KCH11255-36	KCH11314-36			
KCH11142-26	KCH11191-26	KCH11226-26	KCH11256	KCH11316			
KCH11143	KCH11193	KCH11227	KCH11256-36	KCH11316-26			
KCH11143-26	KCH11194	KCH11227-26	KCH11260	KCH11319			
KCH11146	KCH11194-26	KCH11228	KCH11260-36	KCH11319-26			