



SAFETY RECALL NOTICE

900 N 69th St, Kansas City, KS 66102

**NHTSA RECALL [24V965]
Orange EV RECALL [2024-SRC-05I]**

«Bill_Cust_Name»
«Bill_cust_add1»
«Bill_Cust_add2»
«Bill_cust_city», «Bill_cust_state» «Bill_cust_zip»

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



IMPORTANT SAFETY RECALL

NHTSA Recall Number: 24V965

Orange EV Recall Number: 2024-SRC-05 (Interim Notice 2024-SRC-05I)

INTERIM NOTICE

We are currently preparing the remedy. You will be notified again once it is available

Dear «Bill_Cust_Name»

This notice applies to your vehicle: «Truck_VIN»

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Orange EV (OEV) has decided that a defect, which relates to motor vehicle safety, exists in certain 2017-2024 T- Series Pure Electric Terminal Trucks, 2023-2025 e-TRIEVER terminal trucks, and 2023-2024 HUSK-e terminal trucks. Our records indicate that you are the current owner of a vehicle affected by this action.

What is the Condition?

All T- Series Pure Electric Terminal Trucks, e-TRIEVERs, and HUSK-es with a manufacturing date prior to December 12, 2024, were produced without front side marker lights, and with a passenger side front reflex reflector in the incorrect location. Because 2 side marker lights and 2 reflex reflectors are required on each side as far to the front as practicable, affected trucks do not comply with FMVSS 108. **Having the incorrect quantity of side marker lamps and reflex reflectors in the incorrect location may cause other road users not to be aware of the length of the truck, increasing the risk of a crash.**

What will Orange EV do?

Orange EV is currently preparing the remedy for this issue. When available, the remedy will involve the installation of two front side marker lights and an additional passenger side front reflex reflector **FREE OF CHARGE** to you.

What should you do?

LIMIT ON-ROAD USE WHILE OPERATING WITHOUT A TRAILER UNTIL A REMEDY IS AVAILABLE!

We appreciate your patience while we prepare the remedy. We will notify you again when the remedy is available. Your Regional Service Supervisor will be more than happy to answer any of your questions.

What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please call the Orange EV customer service line at 1-866-688-5223.

If you believe that Orange EV has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have any questions, please contact your Regional Service Supervisor or call the Orange EV customer service line at 1-866-688-5223.

We are committed to providing the highest-quality and best-value trucks. We sincerely regret any inconvenience this condition may have caused you.

Thank you for choosing Orange EV.

Sincerely,

Orange EV