



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle,

**February 13, 2025**

### **SAFETY RECALL N946: Range Rover Rear Camera Moisture Ingress**

**Vehicles Affected: 2022-2023MY Range Rover**

**National Highway Traffic Safety Administration (NHTSA) Recall Number: 24V-947**

**Dear Range Rover Owner:**

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2022-2023MY Land Rover Range Rover vehicles.

Your vehicle is included in this Recall action.

#### **What is the reason for this program?**

On certain Range Rover vehicles, water may enter into the rearview camera, which can cause the rearview camera image not to appear on the display or it may display a distorted image.

A rearview camera image that does not correctly display can decrease the driver's visibility, increasing the risk of injury or crash.

#### **What are the warning signs of this condition?**

A blurred image or lack of display of the camera image.

#### **Are there any precautions that may be taken to minimize the safety risk until the corrective measures are implemented?**

Where a rearview camera image is unclear or not presented, drivers are advised to exercise additional care when maneuvering, especially when reversing. Until such time as the recall has been completed, customers are advised to be extra vigilant when operating the vehicle.

#### **What will Land Rover and your authorized Land Rover Retailer do?**

Land Rover is carrying out a recall of these vehicles. The remedy is currently under development and will be advised in due course. There will be no charge to the owners for this repair.

#### **What should you do?**

When the remedy is available, you will receive the 2<sup>nd</sup> notification letter. At that time, please contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code '**N946**'.

**Attention Leasing Agencies:** If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within TEN (10) days.



0010382  
0000001

### **How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize any inconvenience to customers. When the remedy is available, your retailer can provide you with a better estimate of the overall time for the service visit.

### **Moved or no longer own this Land Rover vehicle?**

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

### **What should you do if you have further questions?**

If you have any questions or concerns regarding this Program, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Centre at **1-800-637-6837, option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: **lrweb2@jaguarlandrover.com**. Please include your full name, address, and VIN of your vehicle in your email.

### **If you have the need to contact Land Rover by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

If your retailer fails or is unable to remedy this defect without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at **888-327-4236 (TTY: 800-424-9153)**; or go to **<http://www.safercar.gov>**.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



**Wayne Clarke**  
Director, Technical Services  
Jaguar Land Rover North America, LLC.