

IMPORTANT SAFETY RECALL

1**1**1*****SINGLE-PIECE 48233
XXXXXXXXXXXXXXXXXXXX
JOHN DOE
12345 YOUR STREET
HOMETOWN, MI 98765-4321

AFDDFFDTFFFTT (barcode)

<MONTH YEAR>

This notice applies to your vehicle: <VIN> <MODELYEAR> <BRAND> <MODEL>

NHTSA: 24V898

Audi Recall: 93AA – High-Voltage Battery

INTERIM SAFETY RECALL NOTICE FOR YOUR VEHICLE A recall repair is not yet available

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2022-2023 model year Audi plug-in hybrid electric vehicles (PHEV). Our records show that you are the owner of a vehicle affected by this action.

About this recall

The high-voltage battery modules may experience a thermal overload possibly resulting in smoke or fire. Defective high-voltage battery cell modules may overheat, increasing the risk of a fire.

A recall repair is not yet available.

Right now, your dealer does not have the recall remedy information available to perform the recall work. Audi is working to make the recall remedy available as quickly as possible, and we will send you another letter once repairs can begin (planned for release by the end of the second quarter of 2025). At that time, you will be able to schedule this work with your authorized Audi dealer. The recall work will be performed for you free of charge.

Customers with online data collection activated in their vehicles will be monitored under Audi's Online Field Monitoring program. Online data collection is active unless Privacy Mode is engaged in the vehicles. Audi of America's data collection practices for purposes of monitoring for vehicle safety and other purposes are described in our privacy statement, at audiusa.com/privacy. Please see your Owner's Manual to learn about your vehicle's available data collection choices through Privacy Mode. According to our records, your vehicle has the online data collection activated.

Audi will retrieve and analyze data from the HV battery modules in your vehicle, as long as your vehicle is driven and Privacy Mode is not engaged. While this is not a recall remedy, it is an interim step to help monitor your vehicle's HV battery modules until the recall remedy becomes available. Once the recall remedy becomes available, this monitoring program will be discontinued.

At the time this letter was mailed, our records show that online data collection is activated for your vehicle, and Audi's Online Field Monitoring program records show that the HV battery modules in your vehicle are operating according to factory specifications. There is nothing you need to do at this time, and you can continue to drive/charge your vehicle as normal.



Audi of America, Inc., 3800 Hamlin Road, Auburn Hills, MI 48326

If you should have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com. If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the Recall/Service Campaign Lookup tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or no longer own the vehicle identified in this letter, please let us know so we can update our records.

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In the future, if Audi's Online Field Monitoring program identifies a HV battery module needing replacement, Audi will notify you via first-class mail, and you will be advised not to charge your vehicle from external sources until the recall remedy software becomes available.

Customers experiencing vehicle concerns are advised to contact their authorized Audi dealer without delay for an appointment to have the vehicle diagnosed.

As a reminder, your vehicle owner's manual contains important information regarding your vehicle's warning lights and messages. We encourage you and anyone who drives your vehicle to review the owner's manual to become familiar with the types of vehicle indicators, warnings and messaging you may see.

Your safety and that of your passengers is our highest priority. We apologize for any inconvenience this letter may cause.

Sincerely,

Audi Customer Protection



Audi

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