



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle,

**December 18, 2024**

### **SAFETY RECALL N759: Front Suspension Knuckle Cracking**

**Vehicles Affected: Land Rover Range Rover  
Model Year: 2014-2016**

**National Highway Traffic Safety Administration (NHTSA) Recall Number: 24V-840**

#### **Dear Land Rover Range Rover Owner:**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2014-2016 model year vehicles described above.

Your vehicle is included in this Recall action.

#### **What is the reason for this program?**

A concern has been identified on certain 2014 - 2016 Model Year Land Rover Range Rover vehicles where the front suspension upper knuckle joint may crack, which can result in suspension arm detachment.

Suspension arm detachment may compromise the vehicle's controllability, increasing the risk of a crash.

#### **What are the warning signs of this condition?**

Where a crack starts, knocking noises from the front of the vehicle may be heard. Where the detachment of the suspension arm occurs, it may collide with air suspension spring and other inner fender parts. Steering feel may also be impacted.

#### **Are there any precautions that may be taken to minimize the safety risk until the corrective measures are implemented?**

Should unusual noises be heard such as knocking from the front of the vehicle, customers are advised to contact a JLR retailer /authorized repairer to have this investigated.

#### **What will Land Rover and your authorized Land Rover Retailer do?**

Land Rover is carrying out a recall of these vehicles to inspect and if necessary, repair the front suspension knuckles, free of charge. However, the exact repair process is currently being developed and we currently do not have a supply of the necessary parts.

#### **What should you do?**

Once there is an adequate supply of the necessary parts, we will notify you via a second letter requesting that you contact your preferred authorized Land Rover retailer and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N759'.



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**Attention Leasing Agencies:** If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within TEN (10) days.

**How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize any inconvenience to customers and is expected to take up to approximately 2 hours, although your retailer may need your vehicle for a longer time. Your retailer can provide you with a better estimate of the overall time for the service visit.

**Moved or no longer own this Land Rover vehicle?**

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

**What should you do if you have further questions?**

If you have any questions or concerns regarding this Program, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local Retailer cannot address, please contact the Land Rover Customer Relationship Centre at **1-800-637-6837, option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: [lrweb2@jaguarlandrover.com](mailto:lrweb2@jaguarlandrover.com). Please include your full name, address, and VIN of your vehicle in your email.

**If you have the need to contact Land Rover by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

If your retailer fails or is unable to remedy this defect without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Or call the toll-free Vehicle Safety Hotline at **888-327-4236 (TTY: 800-424-9153)**; or go to <http://www.safercar.gov>.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



**Wayne Clarke**  
Director, Technical Services  
Jaguar Land Rover, NA LLC