



IMPORTANT SAFETY RECALL

****INTERIM NOTICE ****

THIS NOTICE APPLIES TO YOUR VEHICLE.

NHTSA Safety Recall 24V-824

Winnebago #191

<Date>

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

**RE: BODY SERIAL «BODY_SERIAL»
CHASSIS SERIAL «CHASSIS_SERIAL»**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2020 – 2024 View / Navion

These motor homes were manufactured **March 2, 2019**, through **August 22, 2023**. Our records indicate that you have purchased a vehicle with the serial number which appears above.

On certain View / Navion motorhomes equipped with Lippert Metallarte door assemblies there is potential that the door assembly was manufactured with incorrect window adhesion, causing the window to loosen or detach.

A window that detaches during transit can become a road hazard, increasing the risk of a crash.

What We Will Do

The remedy is currently being developed. **This repair will be done at no charge to you.**

What You Should Do

In the interim, inspect the entrance door window prior to travel. A second notice will be sent to you, once the free remedy is available. If any concerns arise, we recommend you contact your Winnebago Motorhome dealer. You can locate a dealer at <https://www.winnebago.com/shopping-tools/locate-a-dealer>. You may also contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885.



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If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure