

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



Corporate Compliance PO Box 30 Middlebury, In 46540

NHTSA RECALL: 24V771
FOREST RIVER ID: 51-1839

INTERIM OWNER NOTIFICATION

A SECONDARY NOTICE WILL FOLLOW
WHEN THE REMEDY IS AVAILABLE

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

November 2024

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent in accordance with the requirements of the United States' *National Traffic and Motor Vehicle Safety Act*. Forest River is alerting you to a GE Appliance recall 24E071 that a defect, which relates to the motor vehicle safety, exists in certain 2024 Ahara Travel Trailers, 2021-2025 Encore, 2022-2025 Georgetown and FR3, 2021-2025 Mirada and Pursuit, 2025 Sportscoach Class A Motorhomes, 2024 Entrada, 2021-2023 Isata and 2023 Sunseeker Class C Motorhomes, and 2024-2025 V-RV, 2025 V-Sport, V-Cruise, and V-Tour Class B Motorhome Recreational Vehicles.

WHAT IS THE DEFECT?

GE Appliances has decided that a defect which relates to motor vehicle safety exists in the ICM Controls ICM870-16A-BH5400 soft start units manufactured prior to the spring of 2024. The soft start modules may contain an unknown design and/or manufacturing defect that increases the risk of fire or thermal events.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

In the event that an ICM870-16A-BH5400 unit undergoes and/or initiates a fire or thermal event, the unit may emit smoke containing the byproducts of plastic or other component material combustion and/or experience a thermal breach the soft start's enclosure, leading to the destruction of the soft start and/or localized thermal damage to the area of the air conditioning where the soft start is located. Although unconfirmed at this time, the thermal event may, in very limited instances, have the potential to spread beyond the recreational vehicle's air conditioning into the recreational vehicle's construction.

WHAT IS FOREST RIVER AND OUR DEALERSHIPS GOING TO DO?

Forest River is notifying dealerships of the recall. You may have the recall corrected at any Forest River dealership. However, it is preferable if you have your selling dealership perform the remedy. Forest River completely covers your cost for the remedy; you will not receive any bill of sale for anything covered under the above recall number.

WHAT SHOULD YOU DO?

Please contact your dealer immediately and request a service appointment to schedule the free remedy. An authorized Forest River dealer will need to perform the remedy. According to GE campaign 24E071: "Until a remedy is available, consumers should have the ICM870-16A-BH5400 "soft start" removed from their air conditioner(s). GE Appliances is still determining an appropriate remedy for the defect. **A second letter will be sent once the final remedy is established and available.** The vehicle Owner is responsible for arranging to have the work completed. Please state you have been notified by Forest River of having a recall in process for your vehicle and provide the recall number for the dealership. It is also helpful to the dealership to have a copy of this letter when you take your vehicle in for the recall remedy. You may also visit www.forestriverinc.com for dealer locations.

HOW LONG WILL THE REMEDY PROCESS TAKE?

The estimated time of repair is .50 hours. However, the dealership may need to keep your vehicle or schedule an appointment with you for a later date to fit into their regular service schedule.

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized.

