



## IMPORTANT SAFETY RECALL

### INTERIM NOTIFICATION

This notice applies to your vehicle, VIN # 1HD1YJJ18 [REDACTED]

November 18th, 2024  
Harley-Davidson Recall No. 0628  
NHTSA Recall No. 24V719

Dear Harley-Davidson® Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Harley-Davidson Motor Company has decided that certain 2018 and 2019 Softail model motorcycles (FXBB – Street Bob and FXLR – Low Rider) built between 6/22/2017 and 6/11/2019 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 120, *Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds)*. Harley-Davidson is conducting safety recall campaign to address this condition. We are notifying you because our records indicate that you may own one of these motorcycles.

#### What is the Issue?

The Vehicle Identification Number (VIN) label may have front tire pressures listed with recommended load capacities less than the stated Gross Axle Weight Ratings (GAWRs) based on the Harley-Davidson recommended tire inflation pressure. Accordingly, these vehicles do not conform to the requirements of FMVSS 120, Section S5.3.1. In the event the front axle is loaded in excess of the load carrying capacity of the front tire, there is an increased risk of a crash.

## **What Should You Do?**

Remedy kits for this condition are not yet available, but are expected to begin mailing on or around December 16, 2024. We are diligently working with our supply chain to obtain the necessary kits. When available, you will receive a VIN label overlay, instructions for applying the overlay to your existing label, and an update to the Owner's Manual. You will also have the option to contact your Harley-Davidson dealer to schedule an appointment to have the repair performed **at no cost to you**.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley- Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

## **What If You Have Additional Questions or Concerns?**

For more information regarding eligibility, or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If your dealer fails or is unable to remedy this defect in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.NHTSA.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
Recall 0628