

**IMPORTANT SAFETY RECALL**  
**PROGRAMA DE SEGURIDAD IMPORTANTE**

- Your MY [2019, 2020] Nissan LEAF vehicle is subject to an open Safety Recall due to a risk of lithium-ion battery fire during Level 3 Quick Charging via the CHAdeMO connector.
- Nissan is developing a remedy for this issue which is expected to be available during November 2024
- Until your vehicle is remedied, do *NOT* use Level 3 quick charging.

**INTERIM OWNER NOTIFICATION**  
**NOTIFICACIÓN PROVISIONAL AL PROPIETARIO**

**NHTSA Recall 24V-700**

This notice applies to your vehicle, [VIN].

Dear Nissan LEAF Owner:

This interim notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain [2019, 2020] Model Year Nissan LEAF vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN above and on the inside of this notice.

**Reason for Recall**  
**Motivo del Retiro**

Your vehicle's lithium-ion battery may experience excessive lithium deposits within certain battery cells which could increase the electrical resistance and result in a fluctuation in the state of charge. While your vehicle is Level 3 quick charging, the increased electrical resistance could result in rapid heating of the battery. If quick charging continues, a battery fire may occur, increasing the risk of injury.

**What Nissan Will Do**  
**Qué Hará Nissan**

Nissan is developing a software update that will prevent the rapid heating of the battery which can lead to a battery fire. This remedy is currently expected to be available in November 2024. When the remedy is available, Nissan will send a letter asking you to bring your vehicle to a Nissan dealer for the repair, which will be conducted at no charge to you for parts and labor.

**What You Should Do**  
**Qué Debes Hacer**

**Your vehicle is equipped with two charge ports as shown in the illustration below. Until your vehicle is remedied, do NOT use the Level 3 quick charge port (CHAdeMO).**

Su vehículo está equipado con dos puertos de carga como se muestra en la siguiente ilustración. Hasta que su vehículo sea reparado, NO utilice el puerto de carga rápida de Nivel 3 (CHAdeMO).

DO **NOT** USE Level 3 QUICK CHARGE (CHAdeMO port)

NO UTILICE CARGA RÁPIDA Nivel 3 (puerto CHAdeMO)

OK TO USE: Level 1 & Level 2 charging (SAE J1772 port)

OK PARA USAR: Carga de Nivel 1 y Nivel 2 (puerto SAE J1772)



For more information about the recall, please scan the code or visit <https://nna.secure.force.com/recall?camp=R24B2>.

Para obtener más información sobre el retiro, por favor escanee el código o visite <https://nna.secure.force.com/recall?camp=R24B2>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.**

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.