



IMPORTANT SAFETY RECALL

****INTERIM NOTICE ****

THIS NOTICE APPLIES TO YOUR VEHICLE.

NHTSA Safety Recall 24V-662

Winnebago #188

<Date>

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

**RE: BODY SERIAL «BODY_SERIAL»
CHASSIS SERIAL «CHASSIS_SERIAL»**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2024 - 2025 Ekko and 2025 View / Navion

These motor homes were manufactured **October 19, 2023**, through **August 23, 2024**. Our records indicate that you have purchased a vehicle with the serial number which appears above.

On certain motorhomes, the air conditioner soft start module(s) installed may potentially overheat, an air conditioner soft start module that overheats increases the risk of a fire.

Interim Notice

This interim recall notice is to inform you of an upcoming recall to correct the issue identified above. If any concerns arise, please contact your Winnebago motor home dealer. You can locate a dealer at <https://www.winnebago.com/shopping-tools/locate-a-dealer>. You may also contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885.

You will receive a second notification when the remedy is available.

What We Will Do

On affected vehicles, Winnebago dealers will replace the air conditioner soft start module(s). **This repair will be done at no charge to you.**



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What you should do

In the interim, discontinue use of your air conditioner(s) until the remedy can be performed. If you have any questions regarding this notice, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure