



**INTERIM NOTICE**  
**IMPORTANT SAFETY RECALL**

THIS NOTICE APPLIES TO YOUR VEHICLE – SEE VIN IN APPENDIX A  
NHTSA RECALL NO. 24V647

Mr. Customer  
Transit Bus Agency  
260 Banker road  
Plattsburgh, NY, USA 12901

October 31<sup>st</sup>, 2024

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Nova Bus (US) Inc. has decided that certain Nova Bus models LFS and LFS Artic and Model Years 2010 to 2024 manufactured from September 2010 to June 2024 equipped with the Recaro driver seats fail to conform to Federal Motor Vehicle Safety Standard No. 209; Seat belt assemblies.

The affected vehicles may have a driver seat belt that may have improper seat belt retractive force under certain driver seat adjustment conditions. The seat belt could be pinched between the seat back panel and the driver's rear partition. The recline limitation stopping device does not in all cases stop the seat inclination at the correct angle. This may cause a FMVSS 209 S4.3 (j)(2)(i)(A) regulatory non-compliance. Under certain conditions, a non-compliant seat belt may increase the risk of injury in case of a crash.

The service document explaining the measures to be taken to remedy the affected vehicles will be published on Nova Bus web site <https://us.novabus.com/customer-portal/>. However, the corrective measure is not yet finalized. We will notify you again when the remedy is ready. Nova Bus (US) Inc. will cover the parts and labour costs of the repair according to the warranty claim policies in effect. Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

After contacting your customer support manager, if you are still not able to have the Safety-Related Defect remedied without charge and within reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> .

Safety is important to us, and we apologize for any inconvenience this situation may cause. Thank you for your attention to this important matter and we look forward to remedy your vehicle. If you have any questions regarding this Noncompliance notification, please contact your customer support manager.

Sincerely,

Daniel Theriault  
Director, Field Service

**APPENDIX A**

<b>Make</b>	<b>Model</b>	<b>Model Year</b>	<b>Road #.</b>	<b>VIN</b>
Nova Bus				
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