



# IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

**AUTOCAR, LLC RECALL ACX-2403**  
**NHTSA RECALL 24V515**  
**September 2024**

**Dear Autocar Truck Owner:**

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has decided that certain, 2023-2024 model year ACX (Xpeditor) chassis may not have the cab tilt pins properly secured and could become detached increasing the risk of a crash. These chassis were manufactured between September 13 2023, and March 19, 2024, with non-sequential serial numbers in the range of 240937 through 249945. Our records indicate that your vehicle was manufactured within this time and may contain the defect described herein.

**MODELS** Autocar ACX (Xpeditor) MY 2023-2024  
**AFFECTED:**

**COMPONENTS** The cab tilt hinge pin may not be secured  
**AFFECTED:**

**SAFETY DEFECTS** If the cab tilt hinge pin is missing the retaining ring, the pin could separate from the vehicle  
**AND POTENTIAL** and become road debris, increasing the risk of a crash.  
**RISKS:**

**REPAIR** The cab tilt pins will be inspected and if found to be defective or missing, the retaining  
**REQUIRED:** ring(s) will be replaced at no charge.

**TIME REQUIRED** The labor time to repair your vehicle is 1.0 hour.  
**FOR THE REPAIR:**

**WHAT YOU** To have your vehicle repaired, contact your local authorized Autocar service site or email  
**SHOULD DO:** warranty@autocartruck.com.

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**PRIOR REPAIRS:**

If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

**NOTICE  
REGARDING  
LEASED  
VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

**OWNER RECALL  
RESPONSE  
CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

**ASSISTANCE:**

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC  
Service & Warranty Departments  
551 S. Washington St.  
Hagerstown, Indiana 47346  
888-218-3611 (Toll Free)  
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

**AUTOCAR, LLC**