




NHTSA SAFETY RECALL NUMBER 24V-505

Product Safety Department
Vermeer Corporation
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Pella, Iowa 50219 USA
productsafety@vermeer.com

	IMPORTANT
	SAFETY
	RECALL
INTERIM Notice	
Brush Chipper Axle Mounting Hardware Replacement Kit (SVC2024-072)	

July 11, 2024

Dear BC1200XL owner:

Model:	BC1200XL
This notice applies to your vehicle,	
Serial No:	

This notice is sent to you in accordance with the U.S. National Traffic and Motor Vehicle Safety Act.

Vermeer has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2024 Vermeer BC1200XL brush chippers.

What is the issue?

Proper torque may not have been applied to axle mounting bolts when axle was installed. Loose axle mounting bolts may allow axle to shift or become completely separated from brush chipper frame, increasing the risk of a crash.

What will Vermeer and your dealer do?

Owners will be re-notified by mail when the remedy and parts are available. Vermeer Corporation has authorized your dealer to complete the remedy free of charge (parts and labor) when the remedy becomes available. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. Vermeer is currently working to expedite a finalized remedy plan.

What should you do?

A remedy is currently being finalized. When those details become available, Vermeer Corporation will re-notify dealers and owners the remedy parts are available to be installed.

The following actions can be taken by vehicle owners until the final remedy is available:

- DO NOT tow the brush chipper with loose or missing axle mounting hardware.
- Follow the inspection and torquing instructions at the end of this letter.
- Re-torque axle mounting hardware to 196 ft-lb/266 Nm every 50 miles until no rotation is required to achieve specified torque.

What if you no longer own this vehicle?

If you no longer own this unit, please notify the Product Safety Department at:

Toll Free: 800-829-0051, extension 7060
Telephone: 641-621-7060
E-mail: productsafety@vermeer.com

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the operator, crew members and others that could be in close proximity when the unit is parked. We hope that you agree that the safety benefits surpass the inconvenience.

Very truly yours,

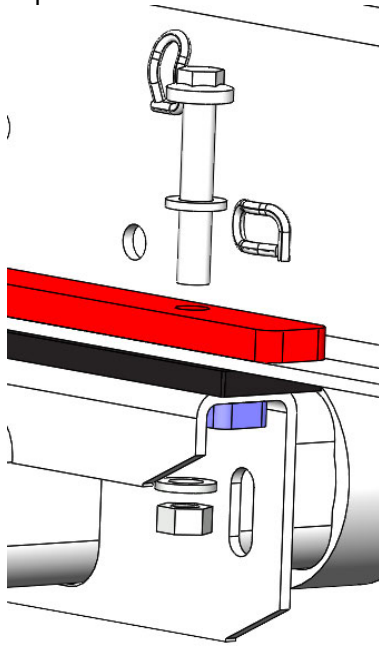
PRODUCT SAFETY DEPARTMENT

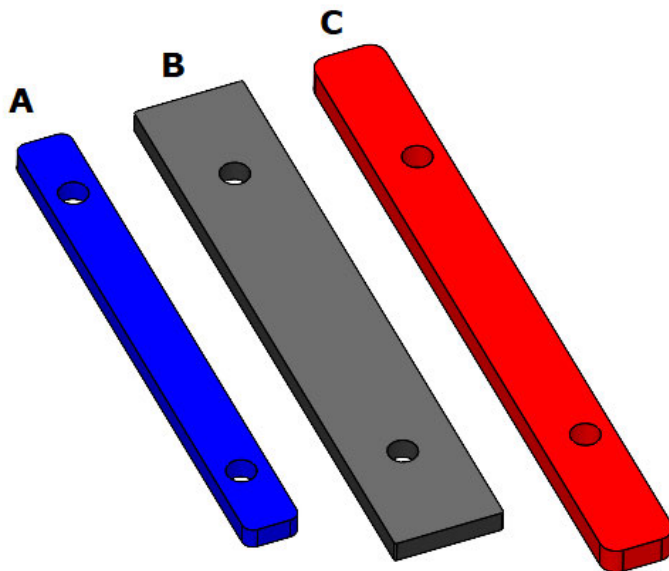
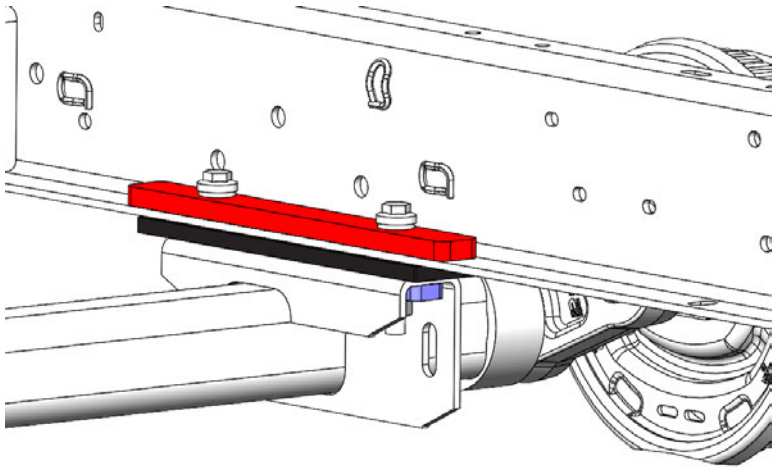
Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer product safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590; or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.safercar.gov>

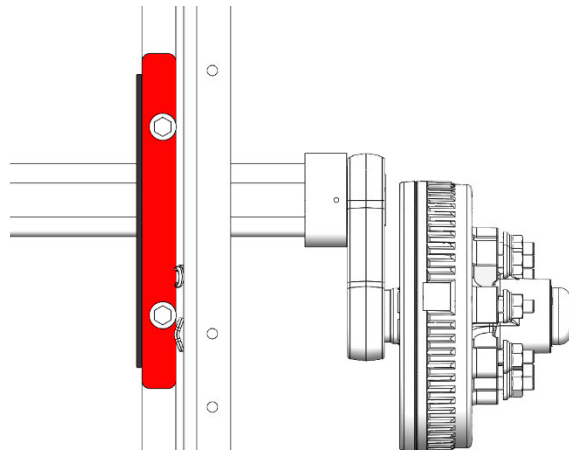
Inspection and torquing instructions

1. Park on a level surface and follow shutdown procedure for chipper and towing vehicle if attached.
 - a. If hardware is loose, do not tow until following the instructions below to inspect and tighten nuts to 196 ft-lb/266 Nm.
 - b. If any hardware is missing contact your Vermeer dealer for support and do not tow until fixed.
2. Inspect axle mounting hardware.
 - a. Each side should have two bolts, two nuts, four washers, and three spacer blocks, as shown in picture below.





3. Inspect that block "C" (shown in red) is on top of main frame and thicker side is to the inside of the machine, block "A" (shown in blue) is on the bottom side of the axle hanger bracket, and block "B" (shown in black, for reference only), is between the chipper frame and the axle hanger bracket.
 - a. If blocks are **not** in the correct position:
 - i. Place suitable supporting device under one side of the frame.
 - ii. With opposite-side hardware still fastened, remove two bolts from raised side of machine.
 - iii. Place block "C" (shown in red) on top of axle frame, with thicker side to the inside of the machine.



- iv. Place spacer "A" (shown in blue) under axle hanger bracket.
 - v. Install bolts, washers, and nuts.
 - vi. Torque to 196 ft-lb/266 Nm.
 - vii. Remove support and lifting device.
 - viii. Inspect opposite side and repeat steps i-vii, if needed.
- b. If blocks **are** in the correct positions, torque all four bolts to 196 ft-lb/266 Nm.
- c. Re-torque axle mounting hardware to 196 ft-lb/266 Nm every 50 miles until no rotation is required to achieve specified torque.