

IMPORTANT SAFETY RECALL (Interim Notice)

URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed **FREE OF CHARGE** to you.

August

This notice applies to your vehicle:

WPOBA2Y18

Certain 2020 to 2025 Model Year Porsche Taycan Vehicles
Porsche Recall ARB0 / NHTSA ID 24V-455

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect, which relates to motor vehicle safety, exists in certain 2020-2025 Porsche Taycan vehicles.

What is the issue?

Porsche recently determined that in certain Taycan vehicles, the front brake hoses may develop cracks over time, possibly leading to brake fluid leak. Loss of brake fluid can lead to increased stopping distance, which can increase the risk of a crash.

What will Porsche do?

To remedy this issue, Porsche will replace the front brake hoses **at no charge to you**. The remedy will take approximately two hours to complete, but it may be necessary to make your vehicle available to your Porsche Center for a longer period of time. Your Porsche Center will arrange for alternate transportation if necessary. A second notice will be sent to you, once the free remedy is available.

What should you do?

The remedy is not yet available for this Recall. Porsche will contact you again when it becomes available.

Please wait for the follow up communication before contacting your preferred Porsche Center to schedule an appointment to have the remedy performed.

To find your nearest authorized Porsche Center visit: <https://www.porsche.com/usa/dealersearch/>

This is an Important Safety Recall.

This recall will be carried out **at no expense to you**. If you have previously paid to have this repair performed, you may be eligible for reimbursement. For more information, please contact customer support as instructed below.

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

Can we assist you further?

If you require any assistance or have any questions, please call 1-800-PORSCHE or email customersupport@porsche.com.

You may also submit a complaint to the National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or online <https://www.nhtsa.gov/>; or by writing to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,
Porsche Cars North America, Inc.