

June 12, 2024

IMPORTANT SAFETY RECALL

This applies to your vehicle(s), see attached VIN list(s)

(INTERIM NOTIFICATION)

Dear Wabash Customer,

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Wabash has decided that a defect which relates to motor vehicle safety exists in certain 2024 thru 2025 model year Wabash Refrigerated Van Trailers.

What is the problem?

The baserails installed on certain refrigerated van trailers may become detached while the trailer is being loaded, unloaded, or operated.

Separation of the baserail and side wall could compromise the trailer floor. If such separation occurs while the vehicle is in operation, compromises to the floor could cause a shift or loss of cargo and could reduce operator control of the trailer, increasing the risk of a crash.

What will Wabash do?

Wabash has finalized a repair that will remedy this issue. You will receive a second notice once we have parts available. We anticipate having parts for the remedy available early in the third quarter of this year, 2024.

What should you do in the interim?

Using the attached Baserail Inspection Document as a guide, you should visually inspect all areas outlined in the document immediately, as well as at each pre-trip before hauling cargo. If separations in the baserail are found as outlined in the inspection document, the unit should be immediately removed from service until the proper remedy can be performed.

We appreciate your patience while we procure the parts needed to correct this issue. Once parts become available, you will receive second notification letter outlining the remedy along with information on how to have the remedy performed on your trailer(s) at no charge to you. Again, we anticipate parts for this remedy will be available early in the third quarter of this year, 2024.

What if you have already paid for this repair?

If this condition was identified and remedied prior to this notification, you may be eligible for reimbursement of the costs incurred for such remedy. Please contact the Wabash Warranty Department at 800-247-2548, Monday – Friday, 7:00am – 4:00pm, ET to pursue reimbursement.

If you have other questions:

If you require further assistance regarding this recall, please contact the Wabash Warranty Department at 800-247-2548, Monday – Friday, 7:00am – 4:00pm, ET.

If after contacting Wabash, you are not satisfied we have done our best to answer any questions about this recall and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within 10 days to comply with federal regulations.

No longer own of this vehicle?

Wabash would appreciate knowing the name and address of the new owner, if known by you. You can provide such information via email to john.gabriel@onewabash.com and rick.hitch@onewabash.com.

We are committed to your safety and your continued satisfaction with our products, and we apologize for any inconvenience caused by this safety recall.

Thank you,

Mike Jones
Corp. Warranty Manager
Wabash National
1000 Sagamore Parkway S
Lafayette, IN 47905

Attachments:

1. Vin Listing
2. Inspection Bulletin