



**Vicinity Motor Corporation**

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**\*\*\*\*\*IMPORTANT SAFETY NOTICE\*\*\*\*\***

To: [REDACTED].

Re: Notice of Non-Compliance, National Highway Traffic Safety Administration ID 24V385, Campaign CA-000-054

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Vicinity Motor Corporation has decided that certain 2017 Vi33 CNG transit buses fail to conform to Federal Motor Vehicle Safety Standard No. 304, "Compressed Natural Gas Fuel Container Integrity.":

VIN Range Start	VIN Range End
[REDACTED]	[REDACTED]

The low-pressure CNG hoses and fittings found in the engine bay do not meet compliance standards at the time of manufacture, specifically, they do not meet the requirements outlined in Federal Motor Vehicle Safety Standard (FMVSS) 304.

This non-compliance poses a significant risk to both the vehicles themselves and the safety of passengers and drivers alike. The use of non-compliant CNG hoses increases the likelihood of leaks, potential fires, and even explosions due to the inherent volatility of compressed natural gas. Such risks are heightened during vehicle operation and can result in severe injuries, property damage, and even loss of life.

Vicinity Motor Corporation is currently finalizing a repair plan, customers will be notified once the campaign service procedure is published. The repair plan involves replacement of all affected hoses and fittings with NGV 3.1 compliant components.

In the interim, all affected units should be removed from service until the repair is completed.

Should there be any questions please contact VMC at [service@vicinitymotor.com](mailto:service@vicinitymotor.com).

VMC will be covering the cost associated with rectifying this issue. The labor required to execute this campaign is estimated at two hours and will be clarified further in Campaign CA-000-054 service procedure.

Please contact your local Service Technician for further support.

Owners and dealers will be notified when the necessary parts and instructions are available.

An owner may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if he or she believes that:

- The manufacturer, distributor, or dealer has failed or is unable to remedy the defect or noncompliance without charge.
- The manufacturer has failed or is unable to remedy the defect or noncompliance without charge within a reasonable time, which is not longer than 60 days in the case of repair after the owner's first tender to obtain repair following the earliest repair date specified in the notification, unless the period is extended by Administrator.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. If you want to initiate a reimbursement claim, please contact VMC at +1-604-607-4000 and/or [service@vicinitymotor.com](mailto:service@vicinitymotor.com). Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

Your cooperation is greatly appreciated.

Best Regards,

Umrao Nagi

Director of Service,  
[umrao.nagi@vicinitymotor.com](mailto:umrao.nagi@vicinitymotor.com)