

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

## INTERIM OWNER NOTIFICATION

A SECONDARY NOTICE WILL FOLLOW  
WHEN THE REMEDY IS AVAILABLE

NHTSA RECALL: 24V370  
FR ID: 05-1782

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>  
<<OWNER NAME/DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

June 2024

This Notice applies to your vehicle VIN listed above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the United States' *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that a noncompliance, which relates to the motor vehicle safety, exists in certain 2010-2020 Starcraft Prodigy, Quest, and 2013 Rondak School Buses. As such, these vehicles fail to comply with the requirements of *Federal Motor Vehicle Safety Standard (FMVSS)* number 221, "School Bus Body Joint Strength."

### **WHAT IS THE NONCOMPLIANCE?**

The exterior front roof panel was manufactured with inadequate joint strength.

### **EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.**

A school bus roof panel with inadequate joint strength may separate during a crash, increasing the risk of injury.

### **WHAT SHOULD YOU DO?**

The remedy is currently under development. A second notice will follow once the remedy is available.

### **WHAT IF YOU NO LONGER OWN THIS VEHICLE?**

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner within 10 working days after the day in which the notice is received. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

**PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.**

### **MAY FOREST RIVER ASSIST YOU FURTHER?**

| CONTACT          | PHONE          |
|------------------|----------------|
| CUSTOMER SERVICE | (800) 348-7440 |

Sincerely,  
Forest River Bus LLC  
Office of Corporate Compliance