



Safety Recall

Date: 05.17.2024

To: Athens Fire Department
815 N Jackson Street
Athens, TN 37303

RE: Safety Recall 24-0026389-31018-10
Weldon – Input – Output Node

Model Year – 2020 Ford F550 12' Rescue

What is the Concern:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Custom Works vehicles have been determined that a defect which relates to motor vehicle safety exists in certain 2020 model year Rescues with the Weldon Vmux electrical system.

What you should do:

Contact Custom Truck and Body Works to request a service date to get the Input – Output Node – updated with the new firmware and tested. This should only take a couple of hours.

What to do if you no longer own vehicle:

If you are no longer the owner of this vehicle, please provide Custom Truck and Body Works, with the new owner contact information.

If you have any questions or concerns, please contact the service department at Custom Truck and Body Works via email sandra@customtruckandbodyworks.com or via phone 1-706-655-4300 ext. 114.

Thank you again for selecting Custom Truck and Body Works, for your rescue needs. We recognize this service visit may be an inconvenience to you. We will strive to minimize any inconvenience to you caused by this recall.

Sincerely,

Sandra Garrard
Custom Truck and Body Works, Inc
13787 White House Road
Woodbury GA 30293