



IMPORTANT SAFETY RECALL

INTERIM NOTICE

THIS NOTICE APPLIES TO YOUR VEHICLE.

NHTSA Safety Recall 24V-295

June 25, 2024

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

RE: **BODY SERIAL «BODY_SERIAL»**
CHASSIS SERIAL «CHASSIS_SERIAL»

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2024 Minnie Winnie / Spirit	2021-2023 Vista / Sunstar	2022-2023 Inspire
2022-2023 Cambria	2023 Forza	2024-2025 Porto / Vita

These motor homes were manufactured August 21, 2020, through April 16, 2024. Our records indicate that you have purchased a vehicle with the serial number which appears above.

The LED backlight circuit boards in Suburban cooktop ranges installed in certain Winnebago vehicles may fail without warning. This failure may potentially lead to overheating of the LED backlight light, increasing the risk of a thermal event or fire without any warning.

Interim Notice

This interim recall notice is to inform you of an upcoming recall to correct the issue identified above. At this time, do not function the cooktop. We are currently working to source the remedy components. You will receive a second notification when the remedy is available.



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What We Will Do

On affected vehicles, Winnebago dealers will replace the cooktop control panel with a revised version that does not include control knobs with LED backlights. **This repair will be done at no charge to you.**

What you should do

No action is required at this time. If you have any questions regarding this notice, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

If You Have Previously Paid for This Repair

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@wgo.net or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure