



IMPORTANT SAFETY RECALL

This notice applies to your vehicle(s) with the VIN(s) indicated on the enclosed owner response cards.

**AUTOCAR, LLC SAFETY RECALL DC-2403
NHTSA RECALL NO. 24V261**

June 2024

Dear Autocar Truck Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar, LLC has decided that a defect which relates to motor vehicle safety exists in certain, 2022-2023 model year Legend (DC) chassis. These chassis were manufactured between June 16, 2021 and October 20, 2023 with non-sequential serial numbers in the range of 236911 through 246579. Our records indicate that your vehicle was manufactured within this time period and may contain the defect described herein.

MODELS AFFECTED: Autocar Legend (DC) MY 2022-2023

COMPONENTS AFFECTED: The upper hoist cylinder mounting pin may fail.

SAFETY DEFECTS AND POTENTIAL RISKS: If the upper hoist cylinder mounting pin fails while the hoist is in a raised position, the hoist could fall, increasing the risk of personal injury. If the hoist cylinder becomes disconnected from the vehicle it could increase the risk of a crash.

REPAIR REQUIRED: The repair and process are currently under development.

TIME REQUIRED FOR THE REPAIR: The estimated labor time to repair your vehicle will be determined following the development of the repair process.

WHAT YOU SHOULD DO: This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming recall to correct the issue noted above. The process and potential components required for the repair are being developed and we expect availability within the next 120 days. You may continue to operate your vehicle. The second notice will inform you when the final remedy is available. When you receive the second notice, please contact your local authorized Autocar service site or email warranty@autocartruck.com. If you have questions or concerns regarding this notification, please contact Autocar technical support at 888-218-3611.



PRIOR REPAIRS: If you have previously paid for repairs relating to this recall you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

NOTICE REGARDING LEASED VEHICLES: If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles, as of the date of this Notice.

OWNER RECALL RESPONSE CARD: The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.

ASSISTANCE: If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar, LLC
Service & Warranty Departments
551 S. Washington St.
Hagerstown, Indiana 47346
888-218-3611 (Toll Free)
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

AUTOCAR, LLC

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