



IMPORTANT SAFETY RECALL

INTERIM NOTICE

THIS NOTICE APPLIES TO YOUR VEHICLE.

NHTSA Safety Recall 24V-172

<Date>

«CUSTOMER_NAME»
«CUSTOMER_ADDRESS_1»
«CUSTOMER_ADDRESS_2»
«CITY» «STATE» «ZIP»

RE: **BODY SERIAL «BODY_SERIAL»**
CHASSIS SERIAL «CHASSIS_SERIAL»

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain 2023 Winnebago Sunstar Motorhomes. Our records indicate that you have purchased a vehicle with the serial number which appears above.

These motor homes were manufactured, April 05, 2022 through April 03, 2023.

Certain Sunstar Motorhomes were built on a 22,000 GVW chassis w/ 235/80R tires and 22.5 x 7.5 Rims - 90PSI. These motorhomes received a label that stated 18,000 GVWR chassis w/ 245/70R tires and 19.5 x 6.75 Rims - 82PSI.

Using an incorrect tire size can increase the risk of a crash.

Interim Notice

This interim recall notice is to inform you of an upcoming recall to correct the issue identified above. We are currently working to complete the remedy. You will receive a second notification with replacement labels when the remedy is available.

If you have any questions regarding this notice, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885.

What We Will Do

Winnebago Motorhomes will send you a replacement label for replacement on the affected units. This will be at no charge to you.



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What You Should Do

No action is required at this time. If you have any questions regarding this notice, we recommend you contact Winnebago Motorhomes, Attn.: Customer Care at (641) 585-6939 or (800) 537-1885. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

If You Have Previously Paid for This Repair

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Care by email at customercare@wgo.net or write us at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

If You Have Changed Address or Sold the Vehicle

If you have changed address, sold, or traded your vehicle, please let us know by contacting Winnebago Customer Care by email at customercare@wgo.net or in writing at Customer Care Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure