



Navistar, Inc.
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RELEASED

Apr 15 2024

NAVISTAR, INC



NAVISTAR COMPANY

**IMPORTANT SAFETY RECALL 24505
INTERIM NOTICE
NHTSA RECALL NO. 24V-164**

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2025 International® HV™ series trucks built 01/03/2024 thru 01/15/2024, HX® series trucks built 01/03/2024 thru 01/11/2024, LT® series trucks 01/04/2024 thru 01/18/2024, MV™ series trucks built 01/03/2024 thru 01/18/2024, SFC commercial bus chassis built 01/08/2024 thru 01/15/2024 with R. H. Sheppard M100, HD94 single steering gears and M100/M80 and M100/HD94 dual steering gears.

REASON FOR THIS RECALL

The steering gear sector shaft does not meet hardness requirements for the gear teeth. Gear teeth with lower than expected hardness may prematurely wear, crack or fracture. A fractured gear tooth may interfere with the gear mechanism leading to non-smooth steering effort or binding.

RISK TO MOTOR VEHICLE SAFETY

A steering gear that binds increases the likelihood of a crash.

DEFECT REMEDY

A final remedy has been determined. Parts have been ordered and will be available late May to early June 2024. When parts become available, you will be notified of additional actions you should take.

ACTIONS YOU SHOULD TAKE

To minimize the potential occurrence of the defect in the interim period, please keep low speed high effort maneuvers to a minimum.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

IF YOU NEED FURTHER ASSISTANCE

Refer to the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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APRIL 2024