

RECALL NOTICE





1



Subject: Safety Recall 24KWD: C500/T440/T470/T660/T680/T800/T880/W900 Air Tank Reservoir Volume Noncompliance.

IMPORTANT SAFETY RECALL Interim Notification

IMPORTANT SAFETY RECALL INFORMATION

U.S. Department of Transportation
 Issued in Accordance
 With Federal Law
 **NHTSA**
 www.nhtsa.gov

KENWORTH
 A PACCAR COMPANY
 Customer Service Department
 Kenworth Truck Company
 P.O. Box 1000
 Kirkland, Washington 98083-1000

FIRST-CLASS MAIL
 US POSTAGE
 PAID
 SEATTLE, WA
 PERMIT NO. 2389

April 22, 2024

IMPORTANT SAFETY RECALL **Interim Notification**

This notice applies to your vehicle: VIN: _____

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 24KWD: C500/T440/T470/T660/T680/T800/T880/W900 Air Tank Reservoir Volume Noncompliance.
NHTSA Recall number: 24V145



Dear Kenworth Customer,

Kenworth Truck Company has decided that certain model Year 2009-2024 C500/T440/T470/T660/T680/T800/T880/W900 chassis manufactured from 01/09/2008 through 10/26/2023 fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No.121 Air Brake Systems. These vehicles may have air tank reservoirs with less than twelve times the combined volume of all service brake chambers, which could reduce braking capacity in an emergency and increase the risk of a crash. An audible alarm and warning light in the dash will warn the operator if pressure in the air system is low.

Kenworth has initiated a recall to remedy this issue. You will be notified when the remedy is available and may schedule an appointment with a dealer at that time.

<i>The problem is...</i>	Air tank reservoir does not comply with FMVSS 121.
<i>What your dealer will do...</i>	Once repair parts and procedures are available, dealers will make necessary repairs.
<i>What you must do ...</i>	When parts and procedures are available, contact your Kenworth Dealer to schedule an appointment for repair.

If you require further information about this campaign or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888

If you conclude that Kenworth Truck Company has not enabled you to remedy this noncompliance in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, please email the last 8 digits of the VIN and the new owner's name and address to Kenworth.Campaigns@paccar.com so we can update our records.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Annick Hollingsworth
Director of Service Platforms
Kenworth Truck Company