



American Honda Motor Co., Inc.  
4900 Marconi Dr.  
Alpharetta, GA 30005-8847  
Phone (866) 784-1870

NHTSA Recall Number: 24V-113  
Honda Campaign Number: KQ0  
Service Bulletin Number: MTB55166

IMPORTANT SAFETY RECALL

April 2024

This notice applies to your vehicle: [REDACTED]

Dear [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Honda has decided that a defect which relates to motor vehicle safety exists in certain 2018-2019 GL1800/Goldwing motorcycles.

**Why my vehicle is under recall:** The fuel pump module may have an improperly molded impeller. Over time the impeller can deform and cause the fuel pump to become inoperable.

Safety Consequence

An inoperable fuel pump could prevent an engine from starting, cause a motorcycle to lose drive power or stall while riding, increasing the risk of a crash or injury.

**What Honda will do:** The replacement parts needed to repair your motorcycle are not currently available but are expected to become available in July of 2024. Honda will send you a follow-up letter when replacement parts are available so you can then bring your motorcycle in for repair. The dealer will then inspect and, if necessary, replace the fuel pump module for **FREE**.

**What we need you to do:**

We ask for your patience while we prepare replacement parts. Once you receive a follow-up letter from Honda notifying you that replacements parts are available, please call any authorized Honda Powersports dealer and make an appointment to repair your vehicle.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

California Owners Only

Once replacement parts become available for the repair, the DMV will not renew your motorcycle's registration until this emissions recall has been completed. After completing the repair procedure, your dealer will give you a Vehicle Emission Recall - Proof of Correction certificate. Please make sure the dealer completes and provides you the certificate. Keep the certificate for your records as proof that the emissions recall was completed. Submit the certificate to the DMV only if the DMV requests it.

- Check recall information for your motorcycle by accessing the Honda recall lookup tool at <https://powersports.honda.com/recalls> and entering your Vehicle Identification Number (VIN).
- If you have questions or concerns, we encourage you to:
  - visit <https://powersports.honda.com/recalls>; or
  - contact your local Honda Powersports dealer; or
  - send Customer Relations a message via <https://powersports.honda.com/contact-us>; or
  - call American Honda's Powersports Customer Relations at 1-866-784-1870 Monday through Friday, 8:30 a.m. to 4:30 p.m., Pacific Time.

If you paid out of pocket to have these specific recall repairs performed on your vehicle, you may be eligible for reimbursement; please contact American Honda's Powersports Customer Relations at 1-866-784-1870 to determine potential eligibility and for instructions on how to request reimbursement.

If you no longer own this vehicle or if any of the information is not correct, please complete and return the enclosed prepaid Information Change Card as soon as possible. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590. Alternatively, you may call the NHTSA toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

We sincerely apologize for any inconvenience this recall may cause, but please be assured that your safety is our first concern.

Sincerely,

American Honda Motor Co., Inc.



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