

# BUGATTI

## Important Safety Recall

BUGATTI AUTOMOBILES S.A.S.  
1 CHÂTEAU SAINT-JEAN  
DORLISHEIM  
67120 MOLSHEIM, FRANCE

February 2024

### CUSTOMER ADDRESS

This notice applies to your vehicle: COMPLETE VIN NUMBER OF VEHICLE

Subject:

- Lack of compliant Audible warning in event safety belt remains unbuckled.

Dear CUSTOMER NAME,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Bugatti Automobiles SAS has decided that certain 2016-2023 Chiron vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 208, "Occupant Crash Protection".

Our records show that you are the owner of a vehicle potentially affected by this safety concern.

**What is the issue?** While driving at low speeds, the vehicle software may not properly generate the audible safety belt warning signal for the driver. Without an audible warning, the driver may be unaware that their seat belt is not fastened, which could increase the risk of injury during a crash.

**What will we do?** To correct this defect, your authorized BUGATTI Partner will perform a software upgrade to the instrument cluster to install a compliant audible warning for free.

**What should you do?** No BUGATTI should ever be driven without the safety belt being correctly buckled. It is a legal requirement in line with FMVSS 208 that the compliant audible warning is installed. As soon as the required software is released BUGATTI will mail you a second letter to inform you that it is available and at that point, we would ask you to contact your authorized BUGATTI Partner without delay to schedule a repair appointment and refer to BUGATTI's recall number BUGCR036. Please note that all transport-related costs to your nearest BUGATTI Partner will be covered by BUGATTI for this recall.

# BUGATTI

## Lease vehicles

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt.

## Can we assist you further?

If you have any questions, require any assistance or if you would like us to address any concerns that you may have, please email our dedicated Customer Service team via [customerservice.americas@bugatti.us](mailto:customerservice.americas@bugatti.us) or call us at 888-703-7226.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time once the software becomes available, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., Washington, DC 20890, or you can call toll free Vehicle Safety Hotline at 1-888-327-7236 (TTY 1-800-424-9153) or go to [safercar.gov](http://safercar.gov).

## Checking your vehicle for open Recalls

To check your vehicle's eligibility for repair under this or any other recall campaign, please visit [www.bugatti.com](http://www.bugatti.com) and click on the Look-Up Recalls link to enter your Vehicle Identification Number (VIN) into the Recall Campaign Look-Up tool.

We would like you to know that we appreciate your continued support of our cars. Please accept our sincerest apologies for any inconvenience this may cause during vehicle ownership.

Yours Sincerely,



Alexis Ploix

Director of After Sales & Customer Services  
BUGATTI Automobiles S.A.S