



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

RELEASED

Apr 01 2024

NAVISTAR, INC

**IMPORTANT SAFETY RECALL 24504
INTERIM NOTICE
NHTSA RECALL NO. 24V-089**

APRIL 2024

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2024 IC Bus® CE school buses built 07/17/2023 through 12/14/2023 built with R.H. Sheppard M100P model steering gears.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

Refer to the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

REASON FOR THIS RECALL

The steering gears may have been assembled with less than the required input shaft ball bearings and can result in a fracture of the input shaft and loss of steering.

RISK TO MOTOR VEHICLE SAFETY

A loss of steering increases the risk of a vehicle crash.

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DEFECT REMEDY

A final remedy has been determined. Parts have been ordered and will be available late May to early June 2024. When parts become available, you will be notified of additional actions you should take.

ACTIONS YOU SHOULD TAKE

To minimize the potential occurrence of the defect in the interim period, please keep low speed high effort maneuvers to a minimum.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.