



IC Bus, LLC  
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Lisle, IL 60532 USA

navistar.com

RELEASED

Apr 01 2024

NAVISTAR, INC

APRIL 2024

**IMPORTANT SAFETY RECALL 24503  
INTERIM NOTICE  
NHTSA RECALL NO. 24V-088**

This notice applies to your vehicle identified on the enclosed card.

Dear IC Bus Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2024 IC CE commercial buses built 12/07/2023 thru 12/14/2023 with R. H. Sheppard M100P model steering gears.

**IF YOU NEED FURTHER ASSISTANCE**

Refer to the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**

**REASON FOR THIS RECALL**

The steering gears may have been assembled with less than the required input shaft ball bearings and can result in a fracture of the input shaft and loss of steering.

**RISK TO MOTOR VEHICLE SAFETY**

A loss of steering increases the risk of a vehicle crash.

**DEFECT REMEDY**

A final remedy has been determined. Parts have been ordered and will be available late May to early June 2024. When parts become available, you will be notified of additional actions you should take.

**ACTIONS YOU SHOULD TAKE**

To minimize the potential occurrence of the defect in the interim period, please keep low speed high effort maneuvers to a minimum.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.