



INTERIM NOTICE
IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE – SEE VIN IN APPENDIX A
NHTSA RECALL NO. 24V033

Mr. Customer
Transit Bus Agency
260 Banker road
Plattsburgh, NY, USA 12901

March 19th, 2024

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Nova Bus (US) Inc. has decided that certain Nova Bus models LFS and LFS Artic, Model Years 2017 and 2019 manufactured from December 2017 to July 2019 equipped with Vapor door glass may fail to conform to Federal Motor Vehicle Safety Standard No. 205, Glazing materials.

Certain affected vehicles may have been built with driver doors fabricated with windowpanes that may not comply with the markings requirement of FMVSS 205 S6. In the event that the driver door windowpane is replaced with glass glazing conforming to AS-5, rather than the required AS-2 there is a potential reduction in driver visibility increasing the risk of a crash.

The service document explaining the measures to be taken to remedy the affected vehicles will be published on Nova Bus web site <https://us.novabus.com/customer-portal/>. However, the corrective measure is not yet finalized. We will notify you again when the remedy is ready. Nova Bus (US) Inc. will cover the parts and labour costs of the repair according to the warranty claim policies in effect. Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

After contacting your customer support manager, if you are still not able to have the Safety-Related Defect remedied without charge and within reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> .

Safety is important to us, and we apologize for any inconvenience this situation may cause. Thank you for your attention to this important matter and we look forward to remedying your vehicle. If you have any questions regarding this Noncompliance notification, please contact your customer support manager.

Sincerely,

Daniel Theriault
Director, Field Service

APPENDIX A

Make	Model	Model Year	Road #.	VIN
Nova Bus				
Nova Bus				
Nova Bus				
Nova Bus				
Nova Bus				
Nova Bus				
Nova Bus				
Nova Bus				
Nova Bus				
Nova Bus				