



# **SAFETY RECALL BULLETIN**

## **NHTSA RECALL 24V819**

**AUTOCAR, LLC ACTT-2402**

**July 2025**

### **ATTENTION:**

Service Managers / Parts Managers.

### **SUBJECT:**

Autocar has decided that a noncompliance condition exists on certain 2023-2025 model year E-ACTT (Xspotter) vehicles, reference FMVSS 136 S3.1B. The suspect vehicles are not equipped with electronic stability control (ESC) and are capable of speed greater than 33 MPH, increasing the risk of a crash.

### **SAFETY RECALL INFORMATION:**

The reprogramming necessary to correct this condition can only be performed by Autocar personnel. This document contains information regarding the claim coding and contact information.

### **VEHICLES AFFECTED:**

Certain E-ACTT (Xspotter) chassis manufactured between July 31, 2022, and September 9, 2024, with non-sequential serial numbers in the range of 241818 through 250650. To determine if a vehicle is affected by this Recall, log in to the Solutions Warranty Portal at [autocar.service-now.com/CSM](https://autocar.service-now.com/CSM). From the home page enter the last six digits of the VIN into the search field, select the full VIN from the results and the VIN profile will be displayed. Scroll to the bottom of the page and select Recalls/Service Programs tab and all applicable campaigns will be displayed, look for the Autocar Recall number above.

### **SERVICE RESPONSIBILITY:**

Service sites must perform this recall on affected vehicles at no charge to the owner regardless of vehicle mileage, age or ownership. If a vehicle affected by this recall is taken into or is currently in your vehicle inventory, or at your center for service, you must perform this recall before the vehicle is sold or released to the owner.

### **REQUIRED PARTS:**

There are no parts associated with this Safety Recall.

### **To Arrange Reprogramming:**

Contact Autocar at [autocartruck.com](https://autocartruck.com), click the green diamond and request service assistance or call Autocar Service team at 888-218-3611.

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### CLAIMS FOR REIMBURSEMENT:

Submit a claim for reimbursement in accordance with Autocar's Warranty Administration Manual with the following claim coding information.

### CLAIM CODING INFORMATION:

Labor Operation Code Number	Time Allowance SRT	Description
9.41.8	.50 HR	E-ACTT VSG Reprogramming