



WARRANTY BULLETIN SAFETY CAMPAIGN

Can-Am® On-Road Spyder™

⚠ WARNING: All involved customers must be notified, all involved units must be corrected as per instruction herein.

Campaign no.: 2017-0012, 2018-0012, 2019-0024

October 8, 2024 Subject: **Engine Output Shaft Can Break - Potential Loss of Drive Power**

No. **2019-12**

IMPORTANT

What should you do?

- Do not sell or deliver any involved vehicle that you have in stock as federal law requires you to complete the recall service on these vehicles before retail delivery.
- Unregistered vehicles cannot be sold until the campaign is performed.
- Contact all of your customers who purchased an affected vehicle and inform them about this Safety Recall notice.

MODEL YEAR	MODEL	ADMISSIBLE UNITS
Certain 2017 to 2019	Spyder RT and Spyder F3	Go to BOSSWeb/Warranty/Campaign Monitoring to know the quantity of units in your inventory impacted by this campaign.

IMPORTANT

- When a vehicle comes in for service, always type the VIN in Knowledge Center to check for pending campaigns or alerts.
- When performing any work on a vehicle, it is good practice to connect it to BUDS2 to ensure that all needed updates are done.



PROBLEM

The output shaft installed on affected vehicles may be exposed to stress concentration that could cause fatigue failure. Over time, the output shaft may break, resulting in a loss of drive power while driving. This can increase the risk of a crash.

SOLUTION

- The corrective actions for this recall are under development and are NOT yet available.
- BRP will offer the corrective actions free of charge.
- BRP will send you a second communication to inform you of the corrective actions before January 31, 2025.