



SAFETY RECALL BULLETIN

NHTSA RECALL 24V264

AUTOCAR, LLC DC-2404

April 2025

ATTENTION:

Service Managers / Parts Managers.

SUBJECT:

Autocar has decided that a safety issue exists with the fusible link wiring on certain 2020-2024 model year DC (Legend) vehicles.

SAFETY RECALL INFORMATION:

This document contains information regarding the claim coding and contact information.

VEHICLES AFFECTED:

Certain DC (Legend) chassis manufactured between August 20, 2019, and December 22, 2023, with non-sequential serial numbers in the range of 231616 through 246659. To determine if a vehicle is affected by this Recall, log in to the Solutions Warranty Portal at autocar.service-now.com/ CSM. From the home page enter the last six digits of the VIN into the search field, select the full VIN from the results and the VIN profile will be displayed. Scroll to the bottom of the page and select Recalls/Service Programs tab and all applicable campaigns will be displayed, look for the Autocar Recall number above..

SERVICE RESPONSIBILITY:

Service sites must perform this recall on affected vehicles at no charge to the owner regardless of vehicle mileage, age or ownership. If a vehicle affected by this recall is taken into or is currently in your vehicle inventory, or at your center for service, you must perform this recall before the vehicle is sold or released to the owner.

REQUIRED PARTS:

Your Autocar Warranty Professional will identify and ship the VIN specific parts and installation instructions required for the recall procedure.

To Obtain Parts:

To obtain to the appropriate service kit please contact Autocar at 877-973-3486, 765-489-1960 or 765-489-6016.

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CLAIMS FOR REIMBURSEMENT:

Submit a claim for reimbursement in accordance with Autocar's Warranty Administration Manual with the following claim coding information.

CLAIM CODING INFORMATION:

Labor Operation Code Number	Time Allowance SRT	Description
36405-2-01	2.5 HR	Fusible link Replacement