



SR-24-90-32-01

03/27/2024

Safety Recall

PERFORM THE PROCEDURE OUTLINED IN THIS RECALL CAMPAIGN ON ALL AFFECTED VEHICLES IMMEDIATELY.

Airbag Telltale Light May Not Illuminate in Case of a Malfunction

ATTENTION

It is a violation of Federal law for a dealer to deliver a new motor vehicle, or any new or used item of motor vehicle equipment (including a tire), covered by this notification under a sale, or lease, until the defect or noncompliance is remedied. All involved vehicles that are in inventory must be held and not delivered to customers, traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle. Involved vehicles will be repaired, as described in this bulletin, either through the FF Service Hub or through over the air (OTA) programming.

MODEL / YEAR

2023	Faraday Future	FF 91 2.0	Alliance
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MOBILE REPAIR Yes No

SITUATION

A software problem exists in these vehicles which would cause the airbag malfunction indicator lamp to not illuminate in the case of an Airbag Control Unit (ACU) communications fault. As a result, if there is a loss of communication or power to the ACU, the airbag telltale light will not illuminate to indicate a system fault to the driver. The vehicle may be operated without knowing that there is a problem with the airbag, increasing the risk of injury during a crash.

CAUSE

The vehicle's iHUB module does not correctly indicate loss of communication with the ACU.

CORRECTION

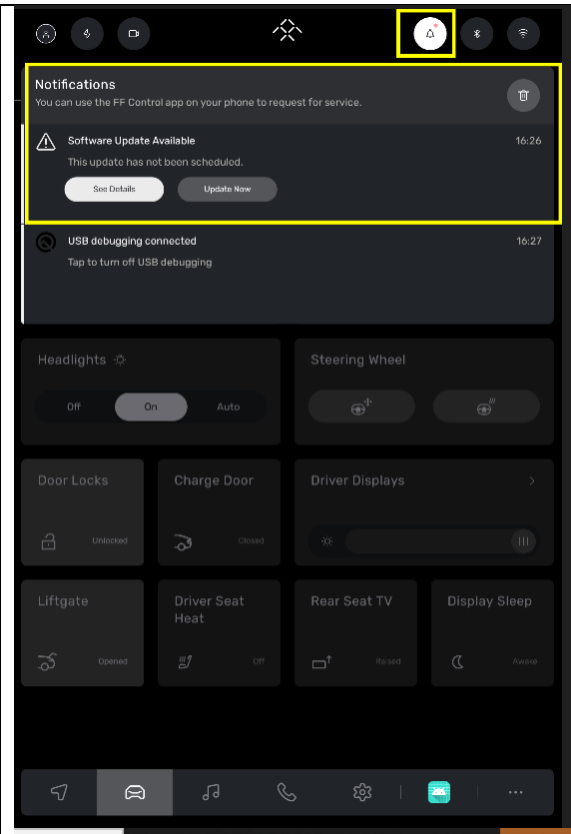
Update the iHUB module software (sw) to OTA **v2.0.56.16**.

AFFECTED VEHICLES

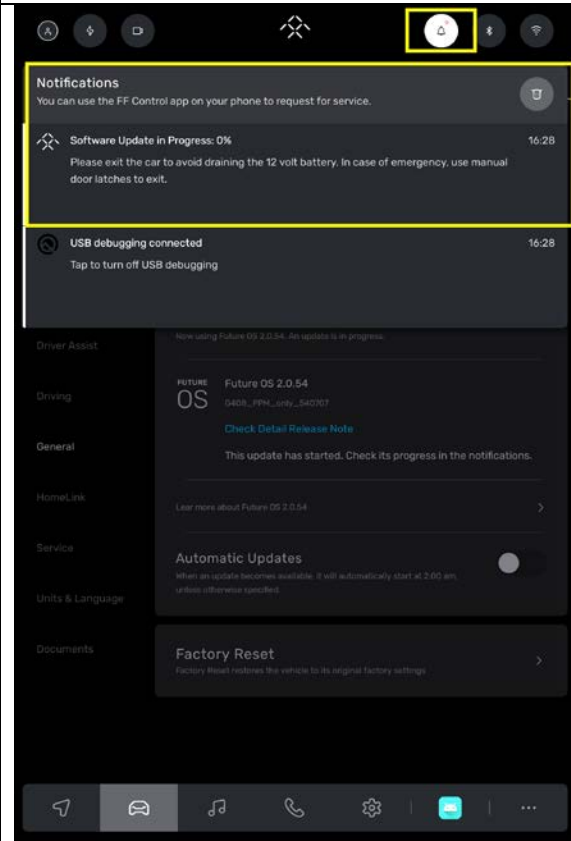
7G090AMR6PH000001	7G090AMR7PH000007
7G090AMR8PH000002	7G090AMR9PH000008
7G090AMRXP000003	7G090AMR0PH000009
7G090AMR1PH000004	7G090AMR7PH000010
7G090AMR3PH000005	7G090FMR6PH000349
7G090AMR5PH000006	

PROCEDURE

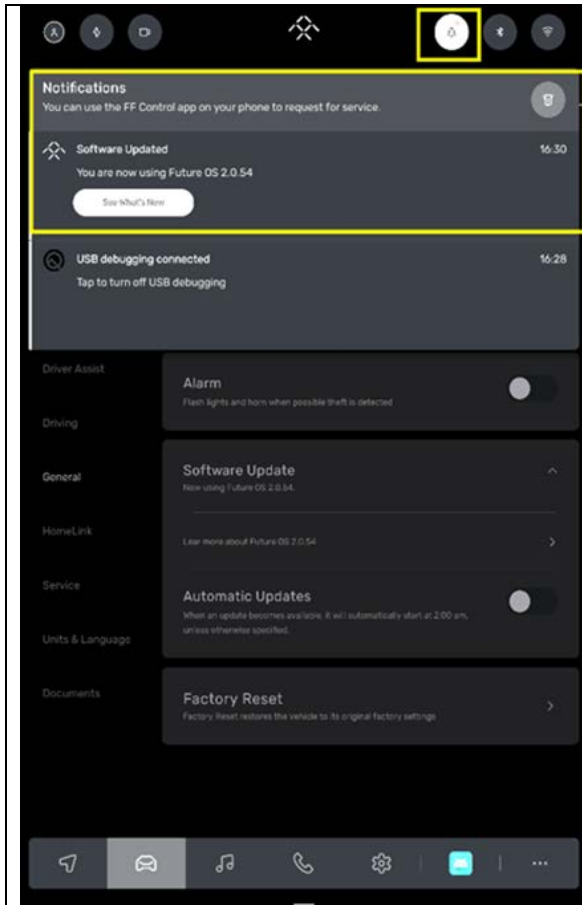
1. When the Recall software update is "pushed" to the vehicle, the "Software Update Available" notification will be displayed during the next vehicle start-up.



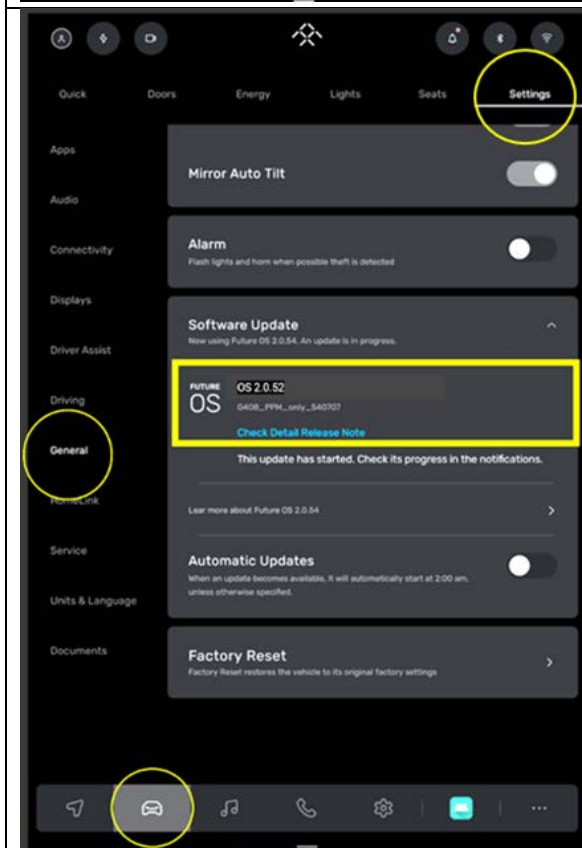
2. Proceed to update the iHUB software by selecting "Update Now".



3. "System Update in Progress" notification will be displayed showing the progress %.




4. Once the update is complete, “Software Updated” notification will be displayed.



5. To determine the vehicle’s current sw integration level:

The software level is found by selecting:

- a.  on the bottom tool bar
- b. Settings
- c. General
- d. Vehicle SW level will then be displayed.



OWNER LETTER MAILING DATE

April 1, 2024

PARTS INFORMATION

Order the Part Number for your specific vehicle:

Part Number	Description	Quantity
NA	NA	NA

CLAIM INFORMATION

Covered under the terms of the Faraday Future New Vehicle Limited Warranty for Passenger Cars.

Defect Code	57	Software Update Required
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Refer to FF Aftersales Portal for the corresponding flat rate unit allowances.

Labor Operation Code	Description	Labor Allowance
00420515	Recall 24-90-32-01 Software Update iHUB	.75

REPAIR QUALITY CONFIRMATION

Recall completion confirmation will be automatically registered in the FF Cloud Galaxy tool.

PARTS RECOVERY PROCEDURES

NA

WARRANTY REIMBURSEMENT PROCEDURES

This recall is free of charge to all 2023 FF 91 owners. Standard warranty claim procedure is applicable.

FREQUENTLY ASKED QUESTIONS

FAQs for Safety Recall 24-90-32-01: Airbag Telltale Light May Not Illuminate in Case of a Malfunction.

Q1) Which vehicles are involved?

A1) Faraday Future has decided that a defect which relates to motor vehicle safety exists in certain 2023 model year FF 91 2.0 Alliance vehicles.

Q2) What is the issue or condition?

A2) A software issue exists in certain of these vehicles which would cause the Airbag Control Unit (ACU) communications fault to not illuminate the airbag malfunction indicator lamp. As a result, an ACU communications fault would not illuminate the airbag light to indicate a problem to the driver.

Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?



A3) Loss of communication with the ACU will not illuminate the Airbag telltale light. There will be no indication to the driver that there may be an issue with the airbag system.

Q4) What is the remedy/repair?

A4) FF will update the software in the vehicle's iHUB module. The software update can also be performed remotely using wireless over-the-air technology (OTA).

Q5) What is the safety risk? Is the vehicle safe to drive?

A5) A driver might not be warned of an ACU loss of communication fault which might indicate a problem with airbag deployment. If airbags do not deploy appropriately in a crash, there is an increased risk of injury in that crash.

Q6) Does the owner have to pay for this remedy/repair?

A6) No, this inspection/repair will be done at no cost to the customer.

Q7) Is the remedy/repair available now?

A7) Yes, FF will notify affected vehicle owners that their vehicle is included in this recall and the repair is available.

Q8) What should owners do until recall repairs can be completed? Are there any special instructions?

A8) If special instructions are provided, they will be included in the notification letters to customers.

Q9) How can owners check to see if their vehicle is involved in this recall action?

A9) FF will notify all owners who own a vehicle involved in this recall by mail, email and phone. Owners may also contact FF Service Support by calling 1-877-FF-HELPU (1-877-334-3578) or by email: ServiceSupport@ff.com. Additionally, customers can visit NHTSA's website at <https://vinrcl.safercar.gov/vin/>