



# Technical Service Information

**Number:** CTRGSER 2024 - 001

**Subject:** PowerLINE series 24 CARB-compliant Gensets

**Released:** Feb. 8, 2024

---

Due to recent events involving a potential fire hazard in the diesel oxidation catalyst (DOC) of three engines installed in Carrier's PowerLINE® series 24 CARB-compliant RG genset units (model # 69RG15-120W-24) and CARB-compliant UG genset units (model #s 69UG15-050S-24, 69UG15-068S-24, 69UG15-080S-24), we ask that you take these units out of service as soon as possible pending our root-cause investigation with the engine manufacturer. We are working as quickly as possible on both root-cause and remedy, as well as potential interim measures that will allow a safe return to service of these units more quickly pending root-cause determination. We plan to notify the US National Highway Traffic Safety Administration (NHTSA) about these events very soon, and we will work with NHTSA on appropriate next steps. We will continue to report back to you as information develops.

Thank you for your understanding as we work through this issue with the engine manufacturer.

---

Service Engineering / Container Products

*This bulletin may be shared with affected customers.*