



[Web version](#)

##SMFMT\_PROPERCASE[\customer\_first\_name]##,

A Safety Recall has been issued on your  
##model\_year##  
##SMFMT\_PROPERCASE[\model\_short\_name]##'s  
Dual Clutch Transmission (DCT).

Recall ##campaign\_number## Remedy is Available

This notice applies to your vehicle,  
VIN: ##VIN##

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### What will Hyundai do?

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**Step One:** Hyundai has deployed an Over-The-Air (OTA)\* Transmission Control Unit (TCU) software logic update. **Note: If the OTA option is not preferred or if the software fails to install properly,** your Hyundai dealer will update the TCU software logic. This procedure will be performed at **NO CHARGE** to you.

**Step Two:** Your Hyundai dealer will inspect your DCT and replace, if necessary. This procedure will be performed at **NO CHARGE** to you.

To ensure your safety and the quality of your vehicle, **please schedule an appointment with a Hyundai dealer as soon as possible to complete the remedy procedure.**

[Schedule appointment](#)

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## What is the problem?

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The DCT could become damaged during normal operation due to TCU software logic that could inadvertently engage the clutches and damage the transmission case and/or parking pawl. A damaged transmission case and/or parking pawl may cause noise within the transmission and/or allow for vehicle rollaway when engaged in park, increasing the risk of a crash and injury to occupants or bystanders.

Our records indicate that your vehicle is affected.

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## Additional Information

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### \*Over-The-Air (OTA) Software Updates

2024 Model Year Santa Fe vehicles feature OTA software update technology. OTA technology uses wireless communication to deliver the latest software to your vehicle's systems. OTA updates enable your vehicle to have the latest software over time, providing essential safety, performance, and feature enhancements efficiently and securely. Note: OTA updates are available on Bluelink-enabled vehicles opted in to receive the updates.

For more information, please visit:

[www.hyundaiusa.com/us/en/over-the-air](http://www.hyundaiusa.com/us/en/over-the-air)

If you require further assistance, including info on reimbursement, please visit the [Hyundai Consumer Assistance Center](#) or by calling the Hyundai Motor America Virtual Assistant at [1-855-371-9460](tel:1-855-371-9460).

To better assist you during your call please have the last 8 characters of your VIN ready to enter when prompted.

Last 8 Characters: **##last\_8\_vin##**



[NHTSA.GOV](https://www.nhtsa.gov) [HYUNDAIUSA.COM](https://www.hyundaiusa.com) [PRIVACY](#)



You are receiving this notice because our records indicate that you own or lease the vehicle identified by the VIN on this notice.

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