



NHTSA SAFETY RECALL NUMBER 24V357

Product Safety Department
Vermeer Corporation
1210 Vermeer Rd East
Pella, Iowa 50219 USA
productsafety@vermeer.com

SAMPLE
OWNER
LETTER



**IMPORTANT
SAFETY
RECALL**

Second Notice

**BC900XL Lug Nut Torque
Instruction Correction Kit
(IK004561Rev1)**

Model: «Model»
This notice applies to your vehicle,
Serial No: «VIN»

July 8, 2025

Dear BC900XL owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.

In July 2024, owner notifications were sent regarding the above-referenced product safety recall/alert. We have not received confirmation that all the machines have been updated. To read more about this potential safety hazard/compliance, a copy of the first notice is included for your reference. **Note: If Vermeer learned of your ownership after mailing of the first notice, this will be your first notice.**

Vermeer has decided that a defect, that relates to motor vehicle safety, exists in certain model year 2015-2022 Vermeer BC900XL brush chippers.

Our records indicate that the product safety update **may not** have been installed on your Vermeer BC900XL brush chippers.

If the kit has **not been installed**, please contact your independent, authorized **Vermeer dealership** immediately to arrange a mutually acceptable time and location to have your machine upgraded **at no cost** to you for labor or materials. The installation of this kit is estimated at 1 hour of labor for IK034561 and 0.5 hours of labor for IK04561. If the Vermeer dealer travels to the unit to install the kit, costs may be incurred by the owner. **You must have your machine upgraded for these safety features.**

Contact your local Vermeer Dealer: «SERV_DLR_NAME»
 «SERV_DLR_ADD1»
 «SERV_DLR_CITY STATE ZIP»
 «SERV_DLR_COUNTRY»

Telephone: «SERV_DLR_PHONE»

If the kit has **been installed**, please contact the product safety department using the contact methods below.

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1
Telephone: 641-621-7060
Email: productsafety@vermeer.com

If possible, please provide the name and address of the new owner. *Note: The model and serial number is shown at the top center of this letter.*

To avoid receiving future notices about this field campaign, you must confirm your receipt of this letter by sending an email to productsafety@vermeer.com. Please include the kit title shown in product compliance alert box in the subject line above, along with the model and serial number of your Vermeer equipment, to ensure our records are promptly and accurately updated. Thank you for your cooperation.

We regret any inconvenience that these corrective measures may cause you. This required work is for safety of the towing vehicle occupants and other drivers and passengers on the public roadways. We hope you agree that the safety benefits surpass the inconvenience.

Regards,
PRODUCT SAFETY DEPARTMENT

Enclosure: First notice owner letter – July 11, 2024

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer Product Safety by email at productsafety@vermeer.com or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>