



R24CX

SECOND FINAL NOTICE

DATE: July 23, 2025
TO: Blue Bird Owners
Subject: R24CX: Ametek MUX Firmware

According to our records, we have not received confirmation the above referenced recall, dated March 26, 2024, has been completed. A copy of Recall R24CX is attached. Your buses affected by Recall R24CX are identified by Blue Bird body number and VIN under Section 2 on the enclosed cover sheet.

If this is the first time you received notification of Recall R24CX, please read the enclosed notification carefully. Recall R24CX must be completed, as soon as possible.

Corrective Action:

Blue Bird will notify the affected dealers and owners and will provide repair instructions. All affected units need to have the multiplex software updated to the latest version to eliminate the risk of the failure mode. Updated software files have been uploaded to Vantage for all affected vehicles. Blue Bird will reimburse the labor cost of the repair related to this recall at no cost to the vehicle owner. Recall R24CX should be repaired, per R24CX Recall Repair Instructions.

Labor Reimbursement:

A software update is currently available. The expected out of service time necessary to accomplish the software update is 60 minutes (1 hour). Blue Bird will reimburse the labor cost of the repairs related to this recall at no cost to the vehicle owner. The standard repair time (SRT) to accomplish the repair in accordance with the R24CX remedy procedure is outlined below.

- **R24CX Repair**
1.0 hour (60 minutes)

Thank you for your prompt attention to this matter.