



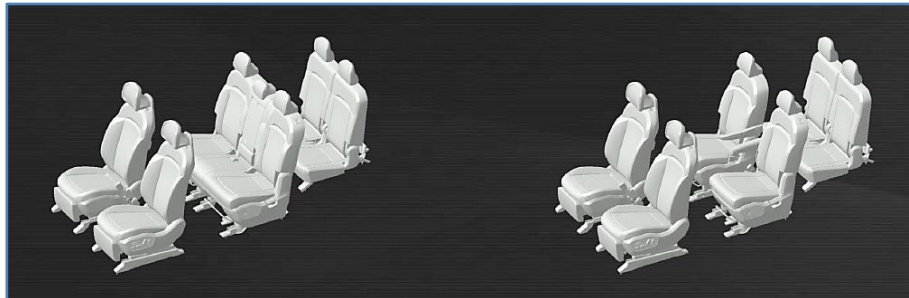
GROUP	MODEL
Safety Recall Campaign	2024-2025MY EV9 (MV)
NUMBER	DATE
SC329	December 2024

## SAFETY RECALL CAMPAIGN

# SEAT MOUNTING BOLT INSPECTION/RETIGHTENING OR INSTALLATION (SC329)

SUBJECT:

This bulletin provides information to inspect and retighten the seat mounting bolts on all seats, or to install missing seat mounting bolt(s), if any, on certain 2024-2025MY EV9 (MV) vehicles produced at a Kia assembly plant in South Korea from September 25, 2023 through October 15, 2024. Due to an error at the assembly plant, some seat mounting bolts may be missing. Dealers are to inspect the seat mounting bolts on all seats. If seat mounting bolts are present, technicians are to retighten them to the factory specification. If any seat mounting bolt(s) are missing, technicians are to install new bolt(s) as applicable. Follow the procedure outlined in this publication to confirm that all seat bolts are tightened to specification and install any missing bolts with new parts on the applicable vehicle. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



### NOTICE

**There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.**

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

**Inspection, Tightening and Installation Procedure:**

1. Locate the four (4) front (Left and Right) seat (A) retaining bolts (X).

**Note:** Removal of the bolt cover is required to access the bolts.

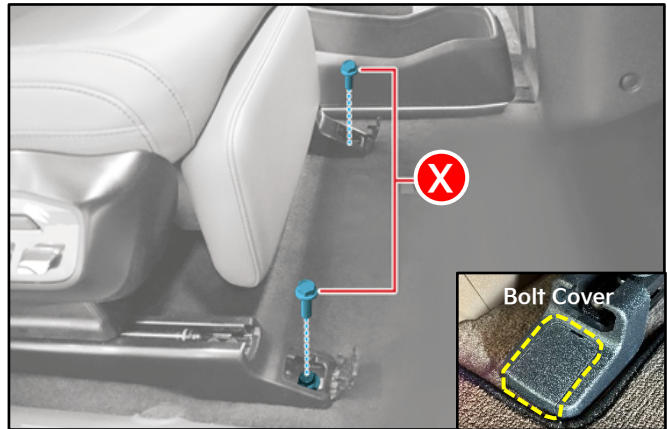
Refer to "Body (Interior / Exterior / Electrical)  
→ Front Seat → Front Seat Assembly →  
Removal and Installation" in the applicable  
Shop Manual on KGIS for instructions to  
access the seat bolts.



- 2a. Using a torque wrench, verify that the seat bolt(s) (X) are torqued to the specifications outlined below.

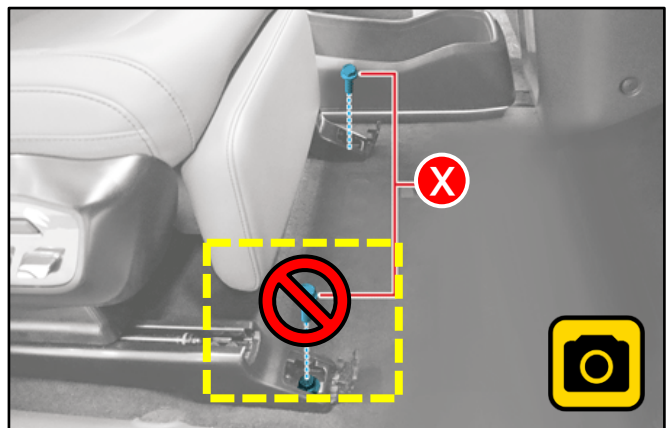


Tightening torque for seat bolts:  
32.5 - 43.4 lb.ft (44.1 - 58.8 N.m)



- 2b. **IMPORTANT:** If any seat bolts are missing (NG), attach a KDS Warranty Attachment photo of each missing bolt(s) with the claim.

- 2c. Install a new bolt(s) for the left and/or right-side (if applicable) and torque to the specification outlined above.



3. Proceed to check the rear 2<sup>ND</sup> row seat(s).

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- 4a. Locate the four (4) (L or R) 2<sup>nd</sup> row seat (B) retaining bolts (X) - w/Captain Chairs - 8 total.
- 4b. Locate the nine (9) 2<sup>nd</sup> row seat (B) retaining bolts (X) - w/Bench Seat - 9 total.

**Note:** This repair applies to both captain and bench type seats.

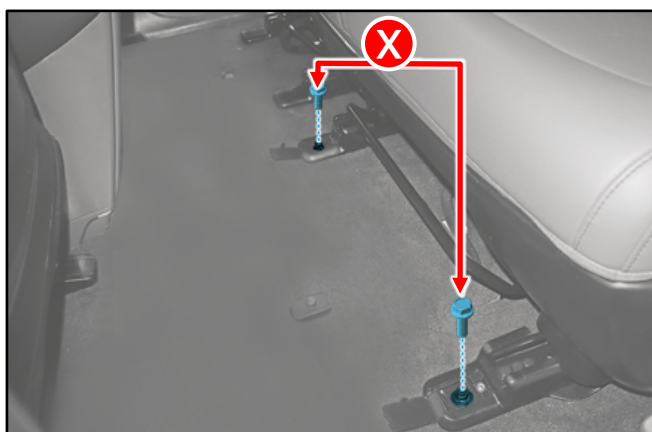
Refer to "Body (Interior / Exterior / Electrical) → Rear Seat (2<sup>ND</sup>) → Rear Seat Assembly → Removal and Installation" in the applicable Shop Manual on KGIS for instructions to access the seat bolts.



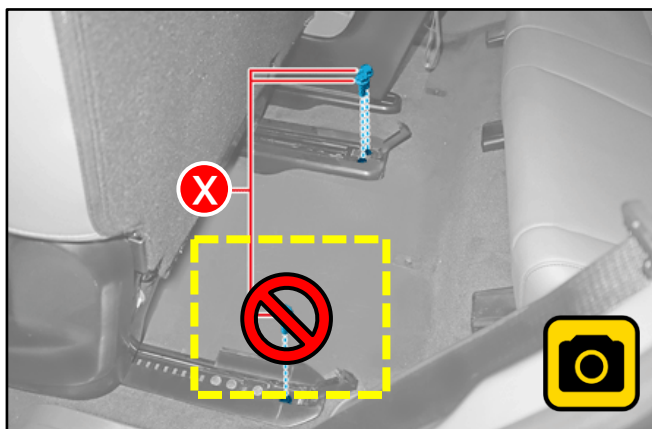
- 4c. Using a torque wrench, verify that the 2<sup>ND</sup> row seat bolt(s) (X) are torqued to the specifications outlined below.



Tightening torque for seat bolts:  
32.5 - 43.4 lb.ft (44.1 - 58.8 N.m)



- 4d. **IMPORTANT:** If any seat bolts are missing (NG), attach a KDS Warranty Attachment photo of each missing bolt(s) with the claim.
- 4e. Install a new bolt(s) for the 2<sup>ND</sup> row seat(s) (if applicable) and torque to the specification outlined above.

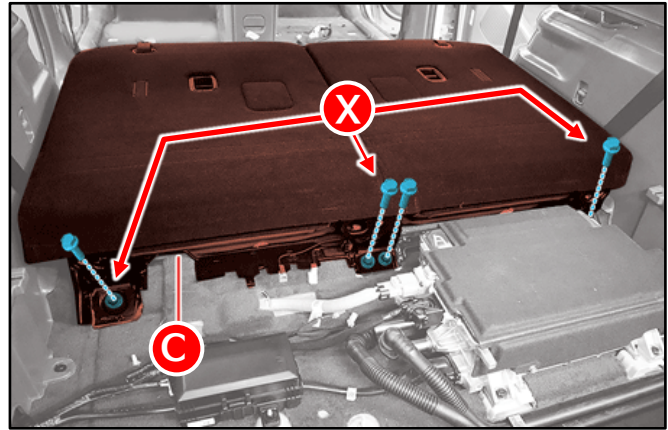


5. Proceed to check the rear 3<sup>RD</sup> row seat.


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- 6a. Locate the seven (7) 3<sup>RD</sup> row seat (C) retaining bolts (X).

Refer to "Body (Interior / Exterior / Electrical) → Rear Seat (3<sup>RD</sup>) → Rear Seat Assembly → Removal and Installation" in the applicable Shop Manual on KGIS for instructions to access the seat bolts.

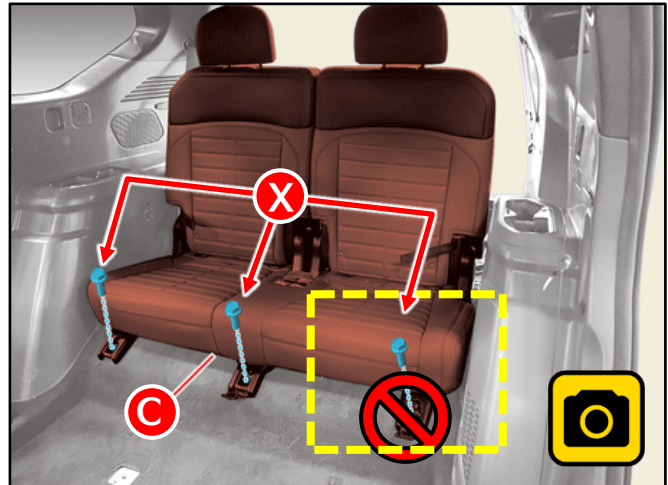


- 6b. Using a torque wrench, verify that the 3<sup>RD</sup> row rear seat bolt(s) (X) are torqued to the specifications outlined below.



**Tightening torque for seat bolts:**  
32.5 - 43.4 lb.ft (44.1 - 58.8 N.m)

- 6c. **IMPORTANT:** If any seat bolts are missing (NG), attach a KDS Warranty Attachment photo of each missing bolt(s) with the claim.



- 6d. Install a new bolt(s) for the 3<sup>RD</sup> row seat (if applicable) and torque to the specification outlined above.

- 7. Reinstall all removed parts in the reverse order of removal.



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**AFFECTED VEHICLE RANGE:**

Model	Production Date Range
EV9 (MV)	September 25, 2023 to October 15, 2024

**REQUIRED TOOL:**

Tool Name	Part Number	Figure	Comments
Torque Wrench	N/A	N/A	Locally Sourced

**REQUIRED PART:**

Part Name	Part Number	Figure	Qty.
Seat Bolt	88550 A9000		As Needed

**Note:** The replacement part number will require a VIN entry for parts ordering. **DO NOT** order this part for stocking purposes, related to this Campaign. Supply is very limited. Until supply stabilizes, please confirm part availability before scheduling customers. Please be sure to expedite warranty claim filing.

**WARRANTY INFORMATION:**

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	89230 DO220	0	(SC329) Seat Bolt Inspection and Torque Verification	241242R0	0.4 M/H	N/A	0
			(SC329) Seat Bolt Inspection and Torque Verification + Installation	241242R1	0.5 M/H	88550 A9000	As Needed

**Note:** For Labor Op 241242R1, a photo of the missing bolt(s) (one of each, as applicable) must be attached using the KDS Warranty Attachment function and photo must be attached to claim using Warranty Claim Attachment type 'XX - Other'. If the required photo is not created for each side (as described in this TSB), warranty claim submission issues will occur. All claims are subject to review and potential return or rejection if the required information is not provided. When necessary, manually enter sublet code 'X2' for reimbursement of one roundtrip rideshare expense or up to three (3) days of rental for missing bolt part orders. Attach supporting documentation. Refer to Warranty Bulletin 2024-72 for claim submission procedures.

**NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference **SC329** when accessing the KDealer+ system.

