

SAFETY RECALL

NORTH AMERICA

Brake Pedal Actuator Rod



Reference: E0B / NHTSA 24V-943

FCA US LLC



Alfa Romeo

Remedy available for

2019 - 2020 (GA) Alfa Romeo® Giulia

2019 - 2020 (GU) Alfa Romeo® Stelvio

Template Version 1.0

Revision	Edition	Detail
0	March 2025	Initial Version.

SYMPTOM DESCRIPTION

The input rod on about 2,100 of the above vehicles may have been built with a loose connection between the input rod on the brake pedal to the brake booster, which can cause the brake pedal to detach from the booster. A brake pedal detachment can cause a loss of brake function and increase the risk of a crash.

Should this happen, the Electronic Park Brake, located on the center console, can be pulled up and held while driving to slow the vehicle to a controlled stop.

SCOPE

This recall applies only to the above vehicles.

NOTE: Some vehicles above may have been identified as not involved in this recall and therefore have been excluded from this recall.

IMPORTANT:

- Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,874 per vehicle.
- Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery.
- Dealers should also perform this recall on vehicles in for service.

Involved vehicles can be determined by using the VIP inquiry process.

REPAIR TO BE PERFORMED

Inspect the push rod connection and tighten as required.

ALTERNATE TRANSPORTATION

Dealers should proactively minimize customer inconvenience while the recall repair is being performed. Reference the Goodwill Alternate Transportation Guidelines warranty bulletin link within Recall Central on DealerCONNECT for options to support the customer while their vehicle is in service.

COMPLETION REPORTING / REIMBURSEMENT

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims paid will be used by FCA to record recall service completions and provide dealer payments.

Use the following labor operation numbers and time allowances:

Labor Description	Number	Hrs
Verify Brake Pedal Actuator Rod Torque is within Specifications	05-E0-B1-81	0.7
Verify and Adjust Brake Pedal Actuator Rod Torque to Specification	05-E0-B1-82	0.7

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

For Mobile Service Reimbursement, dealer to include standard dealer entry and mark-up for parts, standard dealer entry and labor rate for service, as well as the special services code for mobile allowance. The special services LOP will only be paid once per VIN and may NOT be used in coordination with any Alternate Transportation claims.

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For additional details, reference the Mobile Service Warranty Bulletin - for convenience, a copy has been linked within Recall Central on DealerCONNECT.

PARTS INFORMATION

No parts are required for this campaign.

PARTS RETURN

No parts return required for this campaign.

SPECIAL TOOLS

No special tools are required for this campaign.

DEALER NOTIFICATION

To view this notification on DealerCONNECT, select "Global Recall System" on the Service tab, then click on the description of this notification.

OWNER NOTIFICATION / SERVICE SCHEDULING

All involved vehicle owners known to FCA are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a Chrysler Mobile Service approved repair.

VEHICLE LISTS, GLOBAL RECALL SYSTEM, VIP AND DEALER FOLLOW UP

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the "Service" tab and then click on "Global Recall System." Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

ADDITIONAL INFORMATION

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services / Field Operations
FCA US LLC.

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SERVICE PROCEDURE

1. Disconnect and isolate the negative battery.
2. Remove the Knee Blocker. See 10 - Restraints / AIR BAG, Knee Blocker / Removal and Installation.
3. **DO NOT remove the brake pedal assembly.** Follow the Brake Pedal Removal procedure to gain access to the pedal pushrod assembly. See 05 - Brakes / 05 - Brakes, Base / Hydraulic/Mechanical / PEDAL(S), Brake and/or Accelerator / Removal and Installation in Service Library.
4. Move the lower left air vent (1b) clear. (Figure 1).

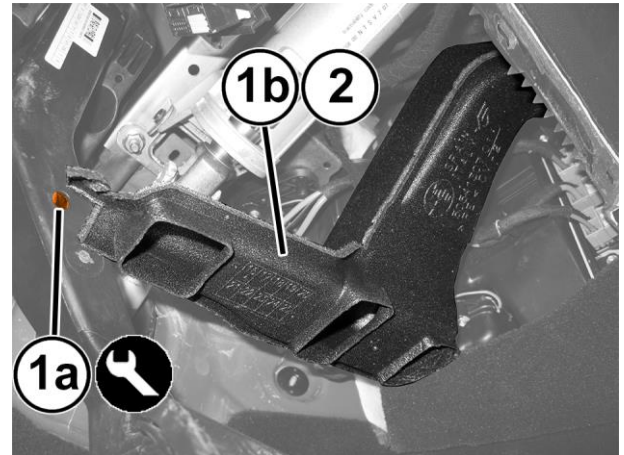


Figure 1 – Lower Left Air Vent

NOTE: For the purpose of a better understanding of the repair, a diagram of the affected components are shown in Figure 2:

- (1) Dust boot with filter
- (2) Tip assembly (spherical head + push rod)
- (3) Spring
- (4) Push rod
- (5) Spherical head

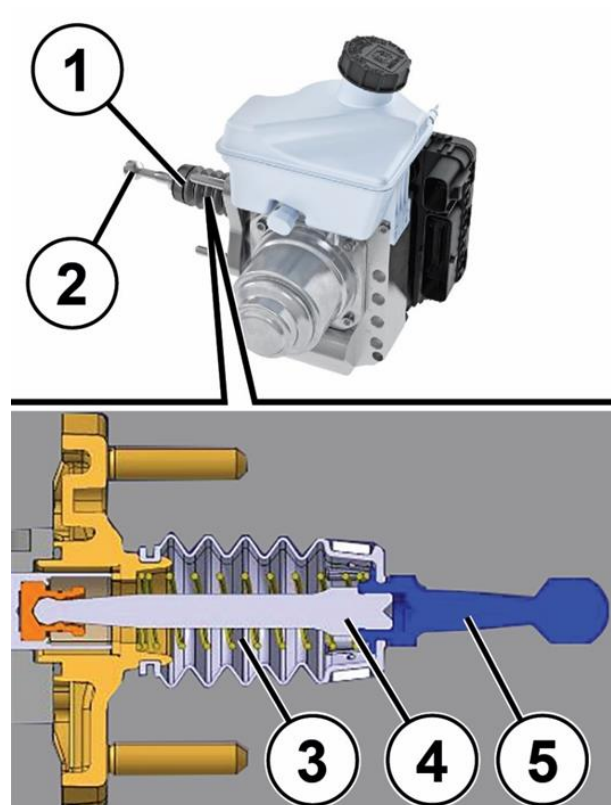


Figure 2 – IBS Control Unit

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5. Adjust the clamping force of the grip pliers (1) with the help of an M12 steel screw (2). The tightening must be such that the pliers cannot rotate on the screw (Figure 3).

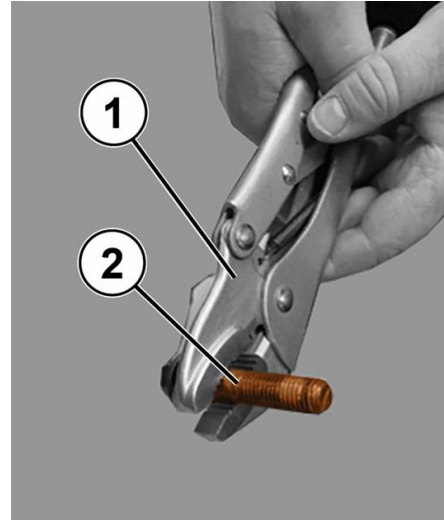


Figure 3 – Adjusting Pliers

6. Carefully pull out the dust boot with filter (1) in the direction of the firewall and remove it. This provides access to the push rod and spring (Figure 4).

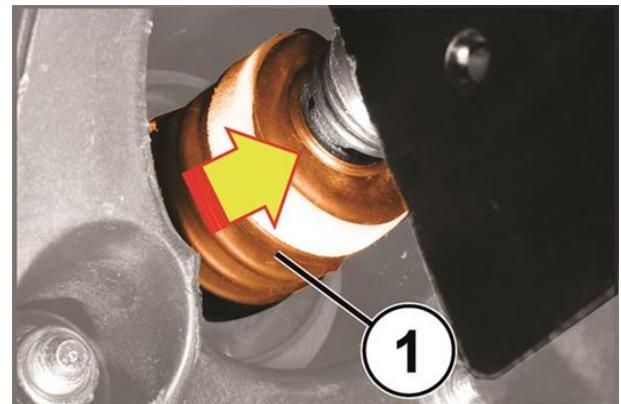


Figure 4 – Dust Boot

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- Align the push rod so that the area where you will later act (flat) with the torque wrench is in the position between 4 and 5 o'clock (Figure 5).

NOTE: This alignment is critical to ensure proper tightening using a torque wrench.

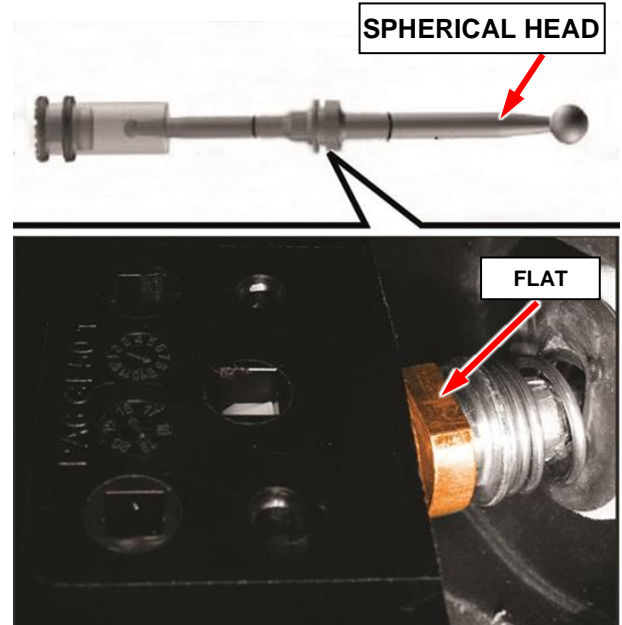


Figure 5 – Push Rod Alignment

- Push back the spring (1) with a 12 mm wrench (or alternatively by hand) (Figure 6).
- Use an 11 mm wrench for the brake pipe (2) (or alternatively use a 9 mm wrench) and lock the spring (1) in the push rod area: the spring must remain compressed (Figure 6).

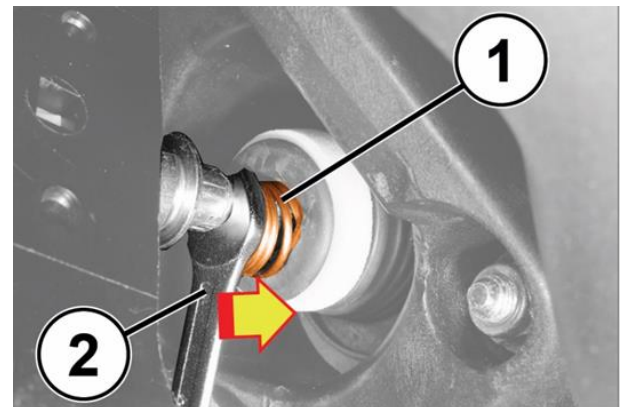


Figure 6 – Pushing Back Spring

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10. Position the grip pliers with pressure towards the open-end wrench that compresses the spring, so that the pliers' beaks are on the clamping surface of the push rod (Figure 7).

11. Lock the pliers.

CAUTION: Be careful not to place the pliers on the spherical head and that it does not subsequently slip over it or tighten the spring between the beaks of the pliers.

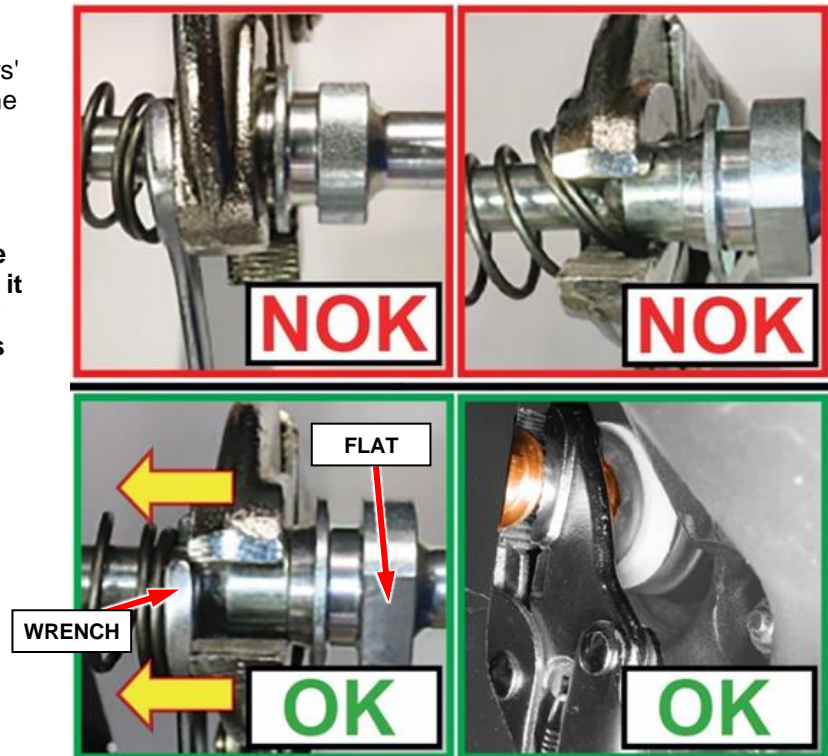


Figure 7 – Position Locking Pliers

12. Hold the locking pliers with one hand and partially tighten the spherical head assembly if necessary (Figure 5).
13. Tighten the spherical head assembly with a torque wrench with a 17-mm socket (crows' foot) to a torque of 16 N·m (12 ft. lbs.) (Figure 8).

NOTE: Make sure to tighten the tip assembly to the indicated torque of 16 N·m (12 ft. lbs.).

14. Remove the torque wrench (2), the grip pliers (1) and the wrench (3) (Figure 8).

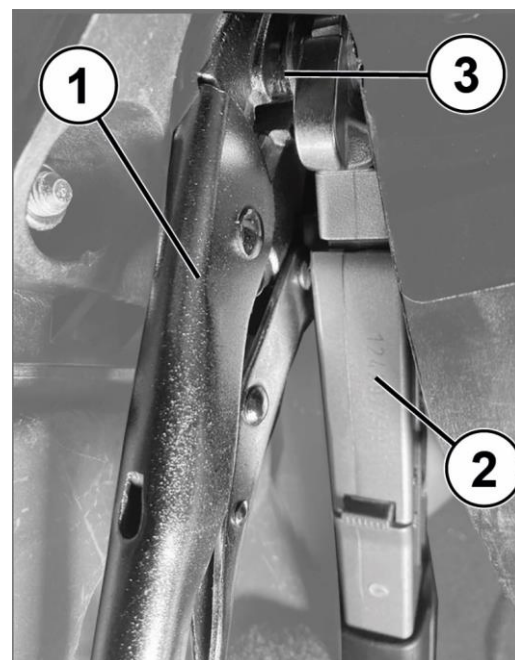


Figure 8 – Tighten Tip

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15. Make sure that the spring is correctly positioned and that it is not damaged.
16. Place the dust boot cover with filter in place and make sure you fit it correctly (Figure 9).
17. Install the lower left air vent (1b) (Figure 1).
18. Install the knee blocker. See 10 - Restraints / AIR BAG, Knee Blocker / Removal and Installation.
19. Follow the Brake Pedal Installation procedure to reinstall items removed at Step 3. See 05 - Brakes / 05 - Brakes, Base / Hydraulic/Mechanical / PEDAL(S), Brake and/or Accelerator / Removal and Installation in Service Library.

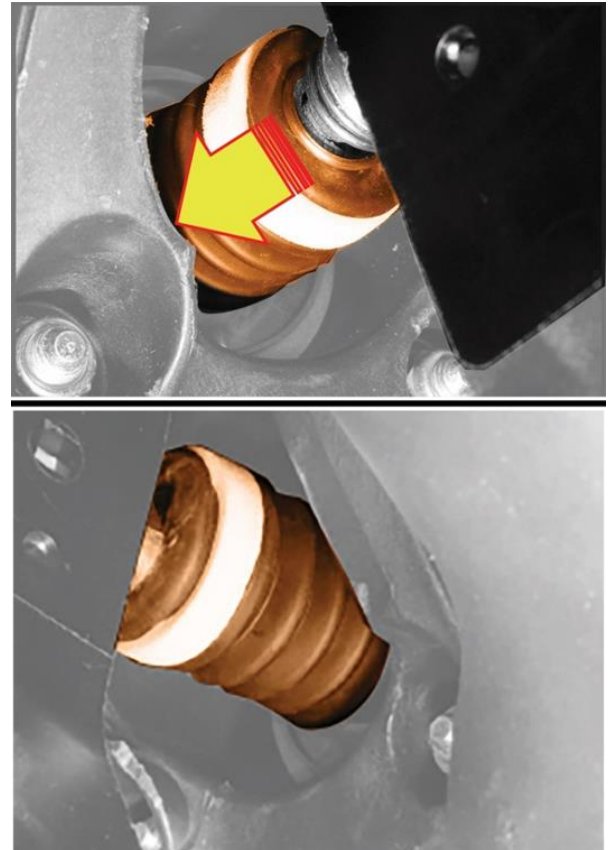


Figure 9 – Dust Boot Cover

This notice applies to your vehicle,

[Model Year and Model]

VIN XXXXXXXXXXXXXXXXXXXX

EOB/NHTSA 24V-943

LOGO

VEHICLE PICTURE

YOUR SCHEDULING OPTIONS

1. **RECOMMENDED OPTION**

Call your authorized Alfa Romeo dealership.

2. Call Alfa Romeo Premium Care at **1-866-932-3881**. An agent can confirm part availability and help schedule an appointment.

3. Visit recalls.mopar.com, scan the QR code below, or download the Mopar Owner's Companion App.

QR Code

Get access to recall notifications, locate your Alfa Romeo dealership, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity. The last eight characters of your VIN are provided above.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall EOB.

IMPORTANT SAFETY RECALL

Brake Pedal Connection

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain [2019-2020 Model Year (GA) Alfa Romeo Giulia and 2019-2020 Model Year (GU) Alfa Romeo Stelvio] vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

The brake booster on your vehicle ^[1] may have been built with a loose connection between the input rod on the brake pedal to the brake booster, which can cause the brake pedal to detach from the booster. **Brake pedal detachment can cause a loss of brake function and increase the risk of a crash.**

Should this happen, the Electronic Park Brake, located on the center console, can be pulled up and held while driving to slow the vehicle to a controlled stop.

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US LLC will repair your vehicle ^[2] free of charge (parts and labor). To do this, your dealer will inspect the push rod and tighten the connection if necessary. The estimated repair time is 45 minutes. In addition, your dealer will require your vehicle for proper check-in, preparation, and check-out during your visit, which may require more time. Your time is important to us, so we recommend that you schedule a service appointment to minimize your inconvenience. Ask your dealer for alternate transportation options while your vehicle is in service. Please bring this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR ALFA ROMEO DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
Fiat Chrysler Automobiles US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call Alfa Romeo Premium Care at 1-866-932-3881 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.