

Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2024120015, December 2024

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model E-Class (214 platform)**
Model Year 2025

Replace Rear Axle Carrier

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2025 E-Class (214 platform) vehicles, the welds for the camber strut brackets to the rear axle carrier might not meet current production specifications. If the welds are affected, they might not withstand the forces while driving and the bracket might detach from the rear axle carrier without warning. As a result, wheel guidance and driving stability might be impaired, which could increase the risk of a crash. An authorized Mercedes-Benz dealer will replace the rear axle carrier on the affected vehicles.

Prior to performing this Campaign:

- VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 17 vehicles are affected.

Order No. P-RC-2024120015

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Replace Rear Axle Carrier

Model: 214

Work Procedure

1. Remove rear axle completely.
 For basic information on **model 214** see AR35.10-P-0010WEE
2. Replace rear axle carrier.
 Transfer all component parts from old removed rear axle carrier to the new rear axle carrier assembly.
 Reference VIN specific XENTRY WIS documentation for determining torque data specifications.
 Always replace self-locking screw connections in accordance with relevant WIS documentation!
NOTE: Onetime use fasteners must be determined at the time of repair and ordered as needed.
3. Assemble in reverse order.
4. Perform wheel alignment measurement
 For basic information on **model 214** see AR40.20-P-0200WE

Primary Parts Information

Qty.	Part Name	Part Number
1	Rear axle carrier	A 206 350 97 07
1	Cavity preservation	A 000 986 72 70 10

Small parts such as **screws**, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

Note: The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
35 948 08	12- 2341	Replace Rear Axle Carrier Includes: Removal/Installation of rear axle assembly; Removal/Mounting of 2 wheel and tire assemblies using wheel lift dolly; Performing brake test stand run; Removal/Installation of required underbody trim elements; Refitting of all component parts from old to new rear axle carrier; Performing any necessary extra work on air suspension	ZM
	12- 1601	Perform wheel alignment measurement	0.9

Note: Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.