



TECHNICAL SERVICES BULLETIN

Document ID: 824CQ35329
Bulletin Title: VF8_Drivers Front Seat Centre Airbag Replacement
Released by: VF - GTSC
Date of issue: February 10, 2025
Applies to: VF Aftersales, Dealers and Showrooms

CHANGE HISTORY

Version	Status	Effective Date	Handled by	Approved by	Comments
1.0	Final	10-FEB-2025	GTSC	Global Aftersales DCEO	Initial EN Release

1.0) Overview

Market	US
Applicability	VF8 Model
Field Action	Recall
Implementation	VinFast will send customer communications (C-App/SMS/email/telephone call) relating to this field action. Dealerships and Showrooms shall apply this update to applicable vehicles (identified within DMS), when entering workshop during customer communication, regular service and/or an unrelated repair. <u>For Showroom/Dealer stocks:</u> The required action will be implemented on the applicable vehicles before delivery to the customer.

2.0) Programs and Model Years Impacted

The following programs and model years are impacted by this bulletin:

Model	Affected Market	Manufacturing Year	Affected VIN	VIN List
VF8	US	2023-2025	4888	Refer to attachment

IMPORTANT: For vehicles at dealer/showroom location, the repair MUST be performed before customer handover

3.0) Issue Description

VinFast agreed with NHTSA to voluntarily recall affected 2023, 2024 and 2025 MY VinFast VF 8 vehicles to replace the Drivers front seat centre airbag with a redesigned Drivers front seat centre airbag. The redesigned Drivers front seat centre airbag has a different cushion shape, folding dimension and deployment angle that results in a different inflation path.

4.0) Solution Summary

Replace the Drivers front seat centre airbag with a redesigned airbag.

5.0) Repair Instructions

- ✓ Strictly follow all requirements in this document.
 - ✓ If you have any difficulty or require assistance, raise a ticket in the CMS.
1. Replace the drivers front seat inboard centre airbag (**item 2 – Figure 1**), refer to the Service Instruction procedure [Front Seat Back Airbag \(Inboard or Outboard\) Removal and Installation/Replacement – 1003789](#).

NOTE: Replace with new nuts STD20000075 (x2).

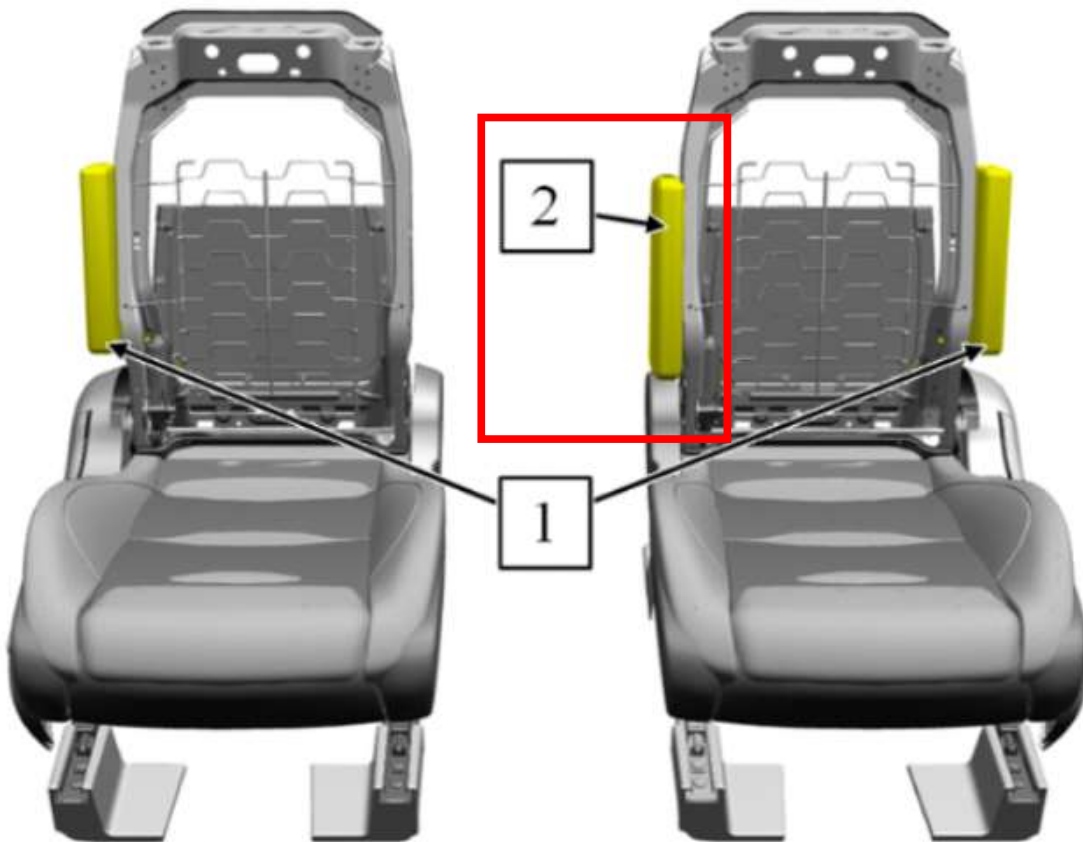


Figure 1

6.0) Parts Information

Service parts applicable to this bulletin.

No	Part Name	Part Number	Quantity/ Vehicle
1	CENTRE AIRBAG	BIN80038012AA	1
2	HEX NUT WITH FLANGE M6X1.0	STD20000075	2

7.0) Warranty Claim Information

The following warranty claim information applies to this bulletin:

Labour Code	Description	Hour(s)
99300116	VF8 US_Front Seat Centre Airbag Replacement	0.75