

December 3, 2024

Version 1

Safety Recall: 2023–25 Pilot, 2023–24 Passport Fuel Tank Fill Pipe Inspection and Repair

APPLIES TO

Year	Model	Trim Level	VIN Range
2023–25	Pilot	ALL	Check the iN VIN status for eligibility.
2023–24	Passport	ALL	Check the iN VIN status for eligibility.

BACKGROUND

Some vehicles may have an incomplete connection between the fuel tank fill pipe and fuel fill pipe. As a result, the fuel tank fill pipe and fuel fill pipe can separate in the event of a crash, allowing fuel to leak. If a fuel leak occurs in the presence of an ignition source, the risk of a fire and/or injury are increased.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign. Do an iN VIN status inquiry to make sure the vehicle is shown as eligible. Some vehicles affected by this campaign may be in your new or used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. To see if a vehicle in inventory is affected by this safety recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Inspect the fuel tank fill pipe to determine whether it is properly secured to the fuel fill pipe. Reinstall the fuel tank fill pipe if necessary.

WARRANTY CLAIM INFORMATION

NOTE: Use the following information to complete the warranty claim.

- Take clear photos of the VIN plate and fuel filler retainer ring in the retainer clip window.
- Claims that are submitted with poor quality images or as an incomplete set, may be subject to a debit.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
3105J4	Inspect fuel tank fill pipe take photo	0.5 hr	6NF00	OKM00	A24133A	17711-TA0-L01
3100B1	Inspect and reinstall fuel tank fill pipe and take photo	0.5 hr	6NF00	OKM00	A24133B	17711-TA0-L01

Skill Level: Repair Technician

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

Photo upload instructions.

1. To attach photos to the claim click the **Upload files** link.

Sublet Code	Work Description	Invoice No.	Rental Days	Sublet Amount
<< SELECT >> v				
<< SELECT >> v				
Upload files File Attachments				

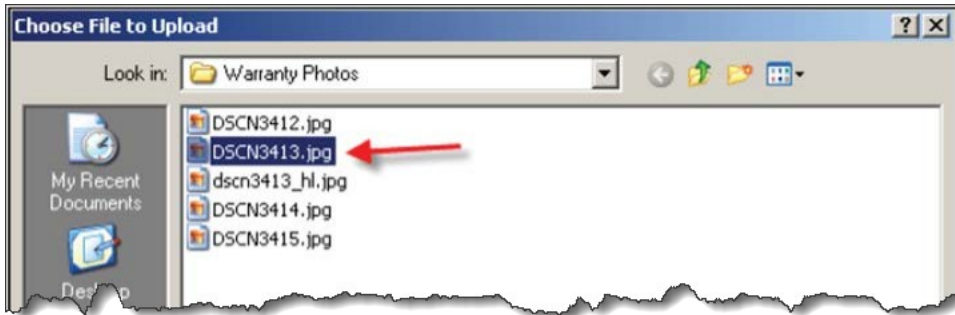
2. When the claim file attachment screen appears, select **Choose File**.

Claim File Attachment

Uploaded JPG/PDF Files 0 (Maximum 12)

Choose File NO FILE CHOSEN Preview Upload

3. Highlight the image file to upload.



4. Click **Upload** to attach the image to the warranty claim.

NOTE: To preview the images before uploading, select and open the uploaded file.

Claim File Attachment

Uploaded JPG/PDF Files 0 (Maximum 12)

Choose File Preview **Upload**

Name	Media Type	File Size	Status	Action
ER23Honda.pdf	application/pdf	2.06 MB	Not Uploaded	Delete

PARTS INFORMATION

NONE

REQUIRED MATERIALS

NONE

TOOL INFORMATION

NONE

INSPECTION PROCEDURE

⚠ WARNING

Leaking fuel can ignite, causing a fire or explosion. This can cause serious injury or death. Always work in a well-ventilated area and keep sparks or open flames away.

NOTE:

- Safety glasses and protective gloves recommended.
- Fuel may spill out during the repair process.

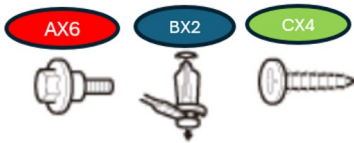
PILOT

- Remove the left rear wheel.
- Partially disconnect the [Left Rear Inner Fender](#).
- Remove the clips of the inner fender liner, carefully pull the liner back to access the fuel tank fill pipe.

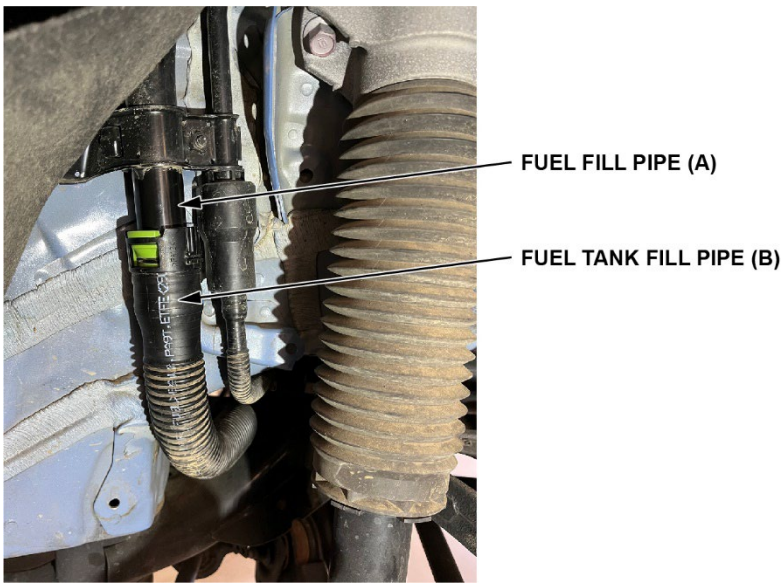


PASSPORT

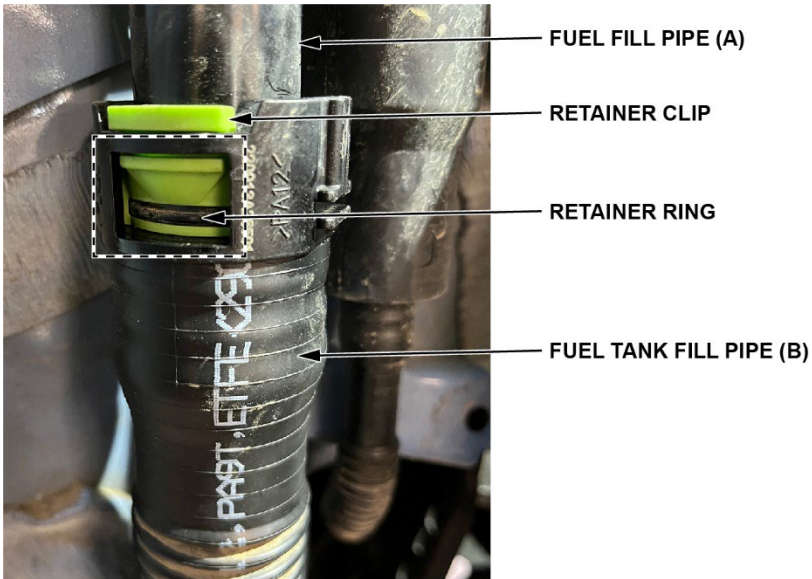
- Remove the left rear wheel.
- Partially disconnect the left rear inner fender by removing the 6 bolts, 2 clips and 4 screws.
- Carefully pull the liner back to access the fuel tank fill pipe.



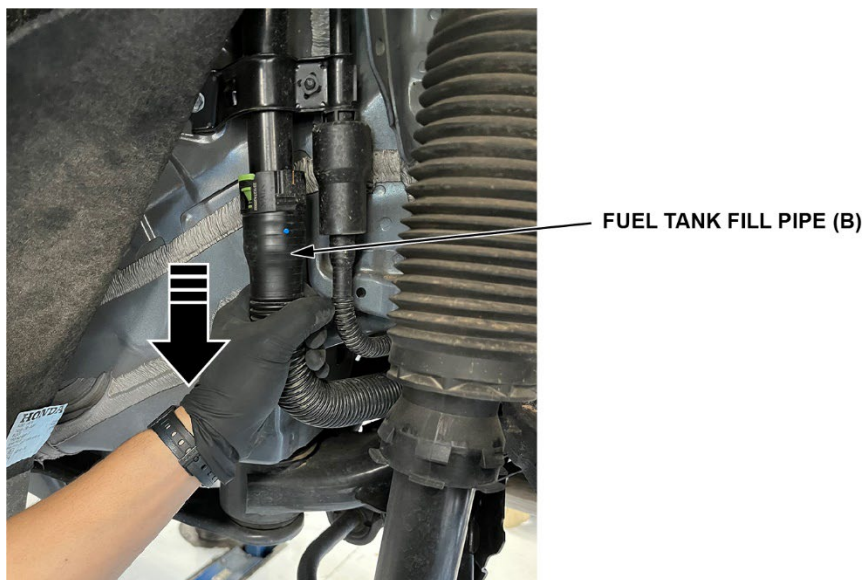
1. Use compressed air and a clean shop towel to clean around the fuel fill pipe (A) and fuel tank fill pipe (B).



2. Inspect the fuel tank fill pipe (B) connection, confirm that the fuel fill pipe (A) retainer ring is visible in the retainer clip window.



3. Verify the fuel tank fill pipe (B) is firmly connected by pulling down on the lower portion of the tank fill pipe.

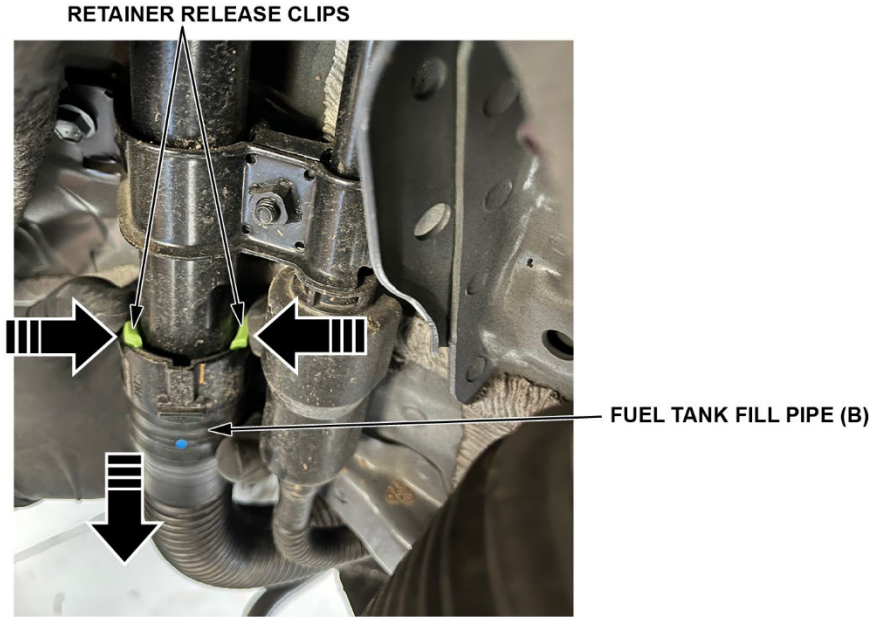


4. Is the fuel tank fill pipe (B) installed correctly and secured to the fuel fill pipe?

- **Yes** - See step 6 of the Repair Procedure.
- **No** - Proceed to the REPAIR PROCEDURE.

REPAIR PROCEDURE

1. Remove the fuel tank fill pipe (B) by pressing in both retainer release clips while pulling down on the lower portion of the tank fill pipe.



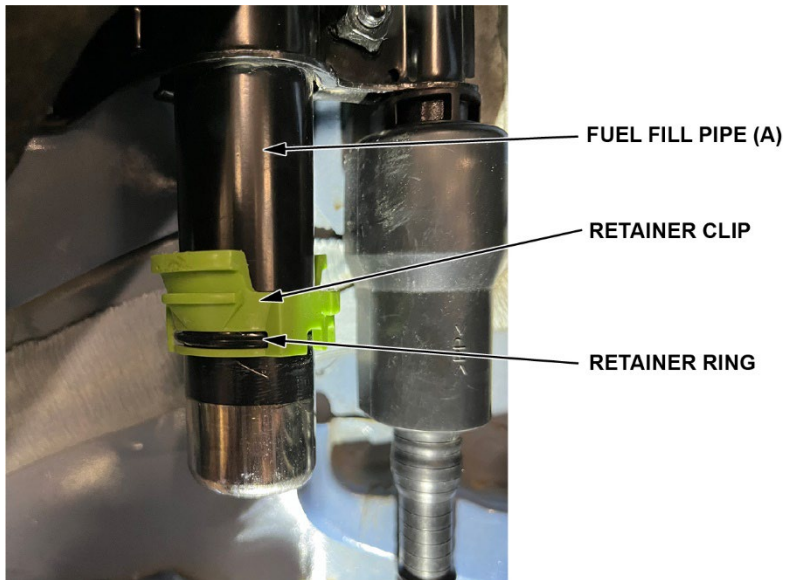
2. Use a clean shop towel to clean the outside areas of the fuel tank fill pipe and fuel fill pipe.

NOTICE

Make sure the O-rings are clean and intact before reinstalling the fuel tank fill pipe.



3. Install the retainer clip onto the retainer ring of the fuel fill pipe (A). Make certain the retainer ring is in the retainer clip window.

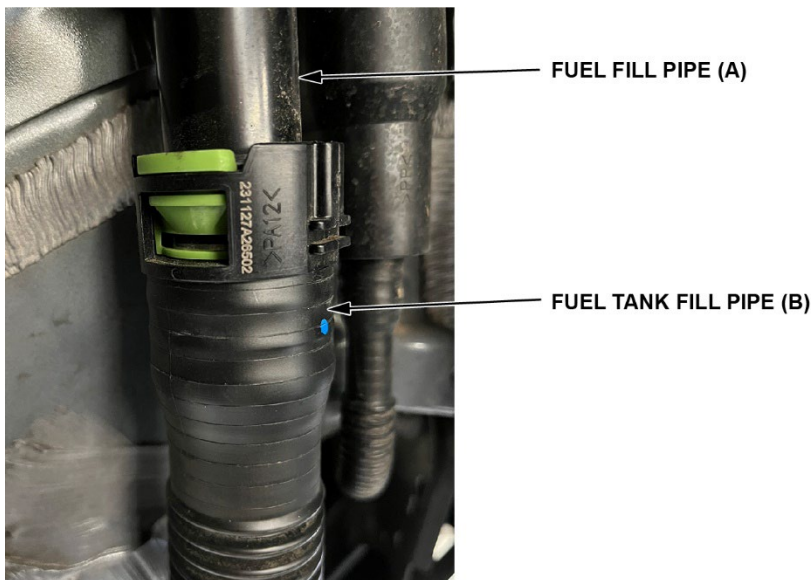


4. Install the fuel tank fill pipe by sliding the pipe onto fuel fill pipe and retainer clip. Make sure the fuel tank fill pipe clicks onto the retainer clip.

Click here to view the video:



5. Verify the fuel tank fill pipe (B) is firmly installed by pulling down on the lower portion of the tank fill pipe.
6. Take a photo showing the fuel tank fill pipe (B) is correctly installed and secured to the fuel fill pipe (A). Submit the photo with the appropriate warranty claim.



7. Reinstall all removed parts in the reverse order of removal.